

# The Mandatory Evolution of ERP Software

THE BEST-KEPT  
SECRET YOUR ERP  
VENDOR DOESN'T  
WANT YOU TO KNOW



1990

ERP

2000

THE ADVENT OF ERP SOFTWARE in the 1990s represented a phenomenal breakthrough for business. Companies around the world began to run smarter, faster and more profitably.

## WE ALL LOVE OUR ERP SOFTWARE

Oracle® or SAP® applications are at the heart of almost every Fortune 500 and Global 2000 company, including yours. In the beginning, your vendor delivered great software and valuable support that helped you troubleshoot issues and optimize your systems.



Time



Resources



Money

MANDATORY EVOLUTION



## OVER TIME, THAT MODEL CHANGED

For many the support partnership with your vendor eroded and software improvements have all but disappeared.

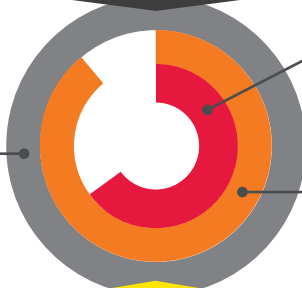
## THE ERP SUPPORT MODEL STIFLES BUSINESS TRANSFORMATION

Your IT team is expected to deliver innovation that redefines the status quo within your industry and build a competitive advantage for your business. Yet there are diminishing returns for your on-premise ERP software maintenance, now that both Oracle and SAP have shifted focus to cloud-based applications.

## ERP CLIENTS FACE A CROSSROADS



Over half of IT projects run  
**89%**  
over budget



**65%**  
of issues are not supported by the vendor

**89%**  
of IT budgets is spent on ongoing operations

BREAK FREE



## THE AGE OF INNOVATION AGILITY

At Rimini Street, we've been engineered for support since day one.

Companies of all sizes worldwide, including Fortune 500 and Global 100 businesses, have saved 50% on the cost of vendor support to gain control over their budgets and roadmaps.

Stop making massive investments in an already mature and robust ERP system.

Liberate your resources and invest in initiatives that drive business growth.



HYBRID IT



BIG DATA



MOBILE AND SOCIAL SOLUTIONS

The service revolution started here.  
YOUR ROAD TO INNOVATION BEGINS NOW.

**Rimini Street**  
Engineered for Support