

# Rimini Street Global Security Services

Proactive, intelligent services and solutions tailored to your security profile

## Solution Overview

Cybersecurity is top of mind for businesses in every sector: 95 percent of CIOs expect threats to increase in volume and potentially impact their organizations.<sup>1</sup> But budget constraints and the shortage of talent make it challenging for organizations to maintain a consistent and proactive security posture. Vendor security patching, which requires regression testing and system downtime, is both labor- and time-intensive, forcing companies to delay patching and leaving them exposed. It also impacts user productivity and business continuity. In addition, enterprises are typically compelled by vendors to upgrade — often without added business value — in order to maintain full support with access to security updates. The result? Enterprises either have a false sense of security<sup>2</sup> or they discover that their systems, applications and networks are vulnerable.

## Your Challenges

Many companies apply security patches only once a year — if at all — due to regression testing, downtime and lack of resources. With the average half-life of vulnerabilities at less than 30 days, most cyberattacks occur before a patch is released by the software vendor.<sup>3</sup>

According to the Aberdeen Group, issues associated with traditional vendor patching include both delayed patch availability, as well as limited scope — 42 percent of vulnerabilities are unpatched by vendors by the end of the year.<sup>4</sup> Often there is also an increase in IT burden and cost. In fact, research reveals for a medium-size company with 100 database instances, the traditional vendor security-patching model has a median business cost of approximately \$4 million USD.

## Rimini Street Global Security Services

As a security-conscious organization, you must empower your security team to make faster data-driven decisions that strengthen security — within budget and resource limitations. Rimini Street Global Security Services help simplify the development, deployment and management of a holistic, layered approach to security across your entire infrastructure.

## Key Features

### Security Case Resolution

Rimini Street clients log security cases either online or directly with their assigned Primary Support Engineer (PSE). Our PSEs respond to critical Priority One (P1) issues within 15 minutes.

### Security Advisory and Intelligence

Expert guidance identifies security and compliance risks for Oracle, SAP, IBM and Microsoft enterprise applications and databases.

- Strategic Advisory Services improves security for your applications, databases and supporting IT environment.
- Security Alerts provide rapid response communications of new threats, providing identification details and recommended mitigation.
- Security Assessment evaluates the security posture of your software and provides guidance for improving your processes and infrastructure.
- Security Configuration Analysis employs state-of-the-art security audit tools to help you fine tune and optimize configurations to secure your systems.
- Strategic Security Roadmap helps you establish a security roadmap to minimize security gaps and work toward continually improving your processes in alignment with the latest best practices.

<sup>1</sup>Market Snapshot: The Virtualization and Cloud Computing Technology Stack, Aberdeen Group, December 2015.

<sup>2</sup>Suburban Propane Success Story, 2017.

<sup>3</sup>Qualys Research, "The Laws of Vulnerabilities 2.0," 2009.

<sup>4</sup>Aberdeen Group, "Beyond the Patch: Reducing the Risk of Database and Application Vulnerabilities," October 2016; and Aberdeen Group, "Virtual Patching and Database Security: An Effective Compensating Control," April 2013.

## Security Solutions

A key element of a modern layered security approach is leveraging virtual patching to minimize the attack surface, block attacks and detect known and unknown cyber threats. Our solutions are not dependent on staying on the most current software release. Rimini Street solution's response time is typically 48 to 72 hours from the time a critical exploit is released for software vulnerabilities or a vendor patch is published. Virtual patching technology provides faster time-to-protection through accelerated delivery of updates — without impacting productivity. Solutions such as Rimini Street Advanced Database Security enable rapid response and near-real-time protection for multiple database releases.

Rimini Street Global Security Services helps clients with implementing a holistic, layered security model across the enterprise, complete with expert advisory services, consulting services and solutions to reduce potential exposure. From tailored security vulnerability analysis reports to expert advice in the identification and selection of critical security controls and vendors, Rimini Street helps you to proactively identify, prevent and mitigate vulnerabilities to better secure your application environment. Our advisory security guidance and proactive intelligence services can help you to prevent and mitigate vulnerabilities months and even years before they are discovered and resolved by vendor patches.

## Why Rimini Street

We deliver unparalleled support because our people are highly skilled engineers dedicated to ensuring that you receive exceptional value and customer service every day. Our premium third-party support services enable you to optimize existing enterprise software investments, extend current capabilities to leverage hybrid IT and transform your business to a digital enterprise with help from intelligent and agile technology roadmaps.

## Worldwide Headquarters

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## Key Benefits

### Strengthen Your Security Posture

- Address applications, firewalls, best practices and more with our multilayered approach.
- Identify, prevent and mitigate vulnerabilities to reduce potential exposure to threats.
- Respond to and remediate incidents faster with actionable security intelligence and resolution.

### Align Security with Business Priorities

- Identify at-risk areas through tailored vulnerability assessments and reports.
- Rely on skilled experts to guide you to the security solutions and vendors that are right for you.
- Get guidance on security and compliance risks specifically for Oracle and SAP software.

### Improve the Economics of Your Security Program

- Reduce the burden on your security team.
- Avoid costly security software upgrades.
- Conduct business with greater confidence in your security profile.

*"By combining virtual patching with real-time monitoring plus third-party support, we are more protected and better supported than ever before."*

Ron Traub,  
Senior Operations Manager, Suburban Propane