

Rimini Street

Engineered for Support

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Craig Mackereth

GVP, Global Service Delivery, Support



Craig Mackereth is responsible for developing and managing the delivery of Rimini Street support services for SAP's Business Suite and BusinessObjects software and Oracle Corporation's Siebel, PeopleSoft, JD Edwards, E-Business Suite, Oracle Database, Oracle Fusion Middleware, Hyperion and Oracle Retail software.

Mr. Mackereth is a veteran executive and recognized thought leader in the Enterprise Systems space, with 20 years experience working in various industries including financial services, technology, software, aerospace and defense. Specializing in Oracle applications and technologies, Mr. Mackereth has led projects and global teams for companies of all sizes and managed 24x7 support teams in challenging corporate environments using a variety of applications and technologies.

Prior to joining Rimini Street, Mr. Mackereth provided management consulting services to global organizations headquartered in the San Francisco Bay Area. He introduced Program, Risk and Change Management techniques during a global deployment of Oracle E-Business Suite before leading a successful EBS r12.1.3 upgrade to deliver on schedule and under

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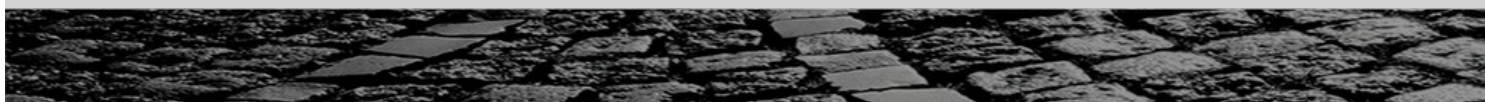
Michelle McGlocklin
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WORLDWIDE HEADQUARTERS

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ABOUT RIMINI STREET, INC.

Rimini Street is the leading independent provider of enterprise software support services. The company is redefining enterprise support services with an innovative, award-winning program that enables Oracle and SAP licensees to save up to 90 percent on total support costs over a decade, including saving 50 percent on their annual support fees. Clients can remain on their current software release without any required upgrades or migrations for at least 15 years after switching to Rimini Street. Hundreds of clients, including global, Fortune 500, midmarket, and public sector organizations from across a broad range of industries have selected Rimini Street as their trusted, independent support provider.



budget.

Previously, Mr. Mackereth was vice president at Visa, responsible for the development and production support of global ERP solutions. In addition to managing the 24x7 support of core systems used by employees operating in more than 150 countries, this role included delivery of a significant portfolio of projects to improve technology and process in the crucial post-IPO phase.

Earlier in his career, Mr. Mackereth was a Senior Manager at BAE SYSTEMS with responsibility for development and production support of corporate systems including financial, maintenance, engineering and manufacturing. During this time, he introduced complex maintenance repair and overhaul (cMRO), service-oriented architecture (SOA) and identity management solutions using Oracle solutions and received a Fusion Middleware Innovation Award as an early adopter of SOA.

Mr. Mackereth is an active contributor to the Oracle community, having participated on customer advisory boards for SOA, identity and access management, and cMRO. He is an OAUG Ambassador and has presented at Oracle Open World on multiple occasions and to industry leaders across Asia during the inaugural SOA Leaders Summit in Macau.

[High Res Photo](#)

[PDF Bio](#)

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Products Supported

- Support for Oracle Oracle E-Business Suite
- JD Edwards
- PeopleSoft
- Agile PLM
- Siebel
- Oracle ATG Web Commerce
- Oracle Retail
- Oracle Database
- Oracle Fusion Middleware
- Hyperion
- Support for SAP SAP Business Suite
- SAP S/4HANA
- SAP HANA Database
- SAP BusinessObjects

Services

- Support Program Features
- Product Support Services
- Global Tax, Legal and Regulatory Update Services
- Global Security Services
- Proactive Support Services
- Advanced Technology Services
- Functional Support Services
- Account Management Services
- Onboarding & Archiving Services
- License Advisory Services

Solutions

- Advanced Database Security
- Advanced Application and Middleware Security

Clients

- Client Success Construction
- Consumer Packaged Goods
- Distribution
- Education
- Manufacturing
- Public Sector
- Retail
- Services
- All Industries
- Champion Program

Resources

- Resource Library
- Street Wise
- Savings Calculator
- Company**
- About Us
- News
- Press Releases
- Investor Relations
- Blog
- Events
- Awards
- Management Team
- Philanthropy
- Careers
- Contact Us

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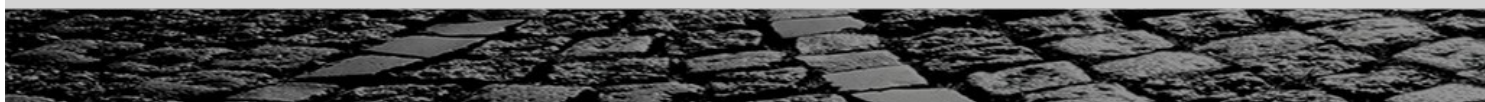
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Rimini Street[®]

Engineered for Support[™]

SAP Sybase

Databases

Support for IBM

IBM Db2

Database

Support for
Microsoft

Microsoft SQL

Server Database

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