Rimini Street®

Rimini Watch™ for PeopleSoft

Benefits

- Increased server, services, and application availability
- Fast detection of network outages and protocol failures
- Fast detection of failed services, processes and batch jobs

Rimini Watch™ for PeopleSoft combines our PeopleSoft ERP expertise with proactive diagnostics, and web-based dashboards to help you identify performance events faster.

Alert monitoring can be cumbersome, but only Rimini Street combines the most common alerts and monitors for PeopleSoft applications with award-winning maintenance services and third-party support services for PeopleSoft software — on both internally-deployed and cloud-based platforms.

- Hardware
- Operating system
- Database server
- Web server
- Application
- Process scheduler
- Application server
- Application messaging
- Exceptions
- Performance
- Availability
- Configuration

Identify application and performance issues before they become problems

Solution overview

Maintaining a real-time view of the stability of the PeopleSoft ERP technology stack and associated hardware is critical — but dependencies among systems keeps growing, making troubleshooting and performance issue resolution more complex.
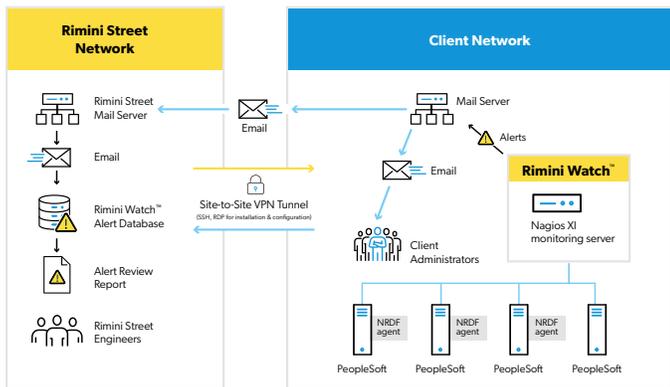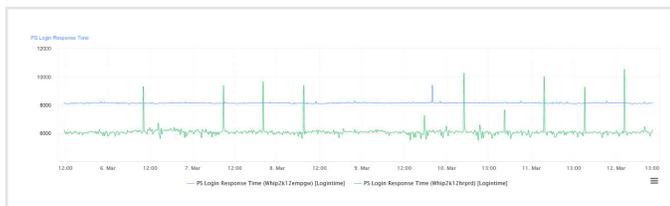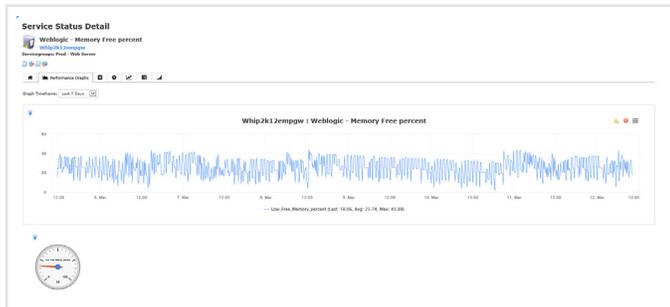
- How do I forecast when my system resource will reach capacity?
- What's happening to the systems when we add or remove hardware? How is this affecting capacity?
- When an end user complains about performance, how do I quickly isolate the issue?
- How do I manage all of these alerts to understand what is really going on?
- How do I provide a single view that allows my different admins to work together to solve a problem?
- How can I afford a PeopleSoft monitoring solution when it costs six figures?

Without the necessary real-time and historical data needed to manage and administer the PeopleSoft technology stack, troubleshooting common issues is essentially guesswork. Most clients never utilized the OEM performance tools 24 x 7 due to substantial system overhead, nor do they implement an alternative monitoring solution due to excessive cost. Rimini Watch™ for PeopleSoft is designed to provide the same high-end monitors and features at an affordable cost.

We provide tools for monitoring of applications and the supporting technology stack — including hardware, database, application server, process scheduler, web server, and application messaging.

Rimini Watch™ for PeopleSoft helps you quickly detect application, service, or process problems, and take action to eliminate downtime for your application users. You identify performance issues faster, leveraging modern, open-source technology. Rimini Street sets up, maintains and adds monitors for you — internally deployed or in the cloud. You get real-time identification of issues causing performance and availability issues, reducing downtime and the incidence of high-severity cases.

Key capabilities

One-stop platform

- Over 150 prebuilt monitors for ERP, database, infrastructure and cloud
- Real-time metrics for troubleshooting alerts and issues
- Historical data for trending and capacity planning
- Customizable dashboards for your applications and infrastructure
- Heat maps for visualizing alert clusters

Monitoring as a Managed Service

- End-to-end managed service, not just a software product
- Turnkey implementation project managed by Rimini Street
- Quarterly threshold analysis and management, future infrastructure monitoring changes included
- Monitoring server upgrades managed by Rimini Street
- Email and SMS alerts
- Integration with the Rimini Street ServiceNow platform
- Integration with Big Panda for alert correction, to reduce alert fatigue via AI and machine learning

Securely architected to monitor your most critical systems

- Monitoring resides on your network or private cloud behind your firewall, and not in some unknown cloud or data center
- Minimal impact to hardware resources
- Leverages client email server for notifications

Why Rimini Street

Rimini Street's unified software services enable you to chart a smart path forward by helping you optimize, evolve, and transform your technology landscape. As an alternative to software vendors and systems integrators, Rimini Street delivers more responsive and comprehensive security, support, and related services to maintain your current systems and complete business-driven technology projects.