

James Duggan
VP, Client Engagement, Global Service Delivery

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James Duggan is a 23 year veteran of the enterprise software industry and a proven executive leader in delivering end-to-end solutions. He has a strong track record in project delivery management, program management and development, support, service delivery, implementation, and executing high-value projects.

Mr. Duggan is responsible for the successful delivery and execution of all service activities for large and complex clients within Rimini Street Global Service Delivery. He is a valued client partner and team leader with fine-tuned analytical and troubleshooting skills, and innovative design and conceptualization proficiency.

Prior to joining Rimini Street, Mr. Duggan led a large successful SAP to S/4 Hana migration for a leading global pharmaceutical company as Director of Program Management at Cognizant. Previously, he served 22 years at IBM including six years as an Associate Partner and Delivery Executive managing \$120 million in annual revenue for IBM's life sciences tower.

Mr. Duggan holds a Bachelor of Arts degree in Social and Behavioral Sciences from Seton Hall University and a Masters Certificate in Project Management from The George Washington University School of Business.

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ABOUT RIMINI STREET, INC.

Rimini Street is the leading independent provider of enterprise software support services. The company is redefining enterprise support services with an innovative, award-winning program that enables Oracle and SAP licensees to save up to 90 percent on total support costs over a decade, including saving 50 percent on their annual support fees. Clients can remain on their current software release without any required upgrades or migrations for at least 15 years after switching to Rimini Street. Hundreds of clients, including global, Fortune 500, midmarket, and public sector organizations from across a broad range of industries have selected Rimini Street as their trusted, independent support provider.

