

Jay Snyder
Independent Director

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Mr. Snyder has served as a member of our board of directors since June 2020. Mr. Snyder is the EVP and Chief Customer Officer of New Relic, Inc., responsible for all aspects of the customer experience. Prior to joining New Relic, he spent 20 years at Dell Technologies (including EMC Corporation), most recently as Senior Vice President, Global Alliances, Service Providers and Industries. Mr. Snyder's other executive management roles at Dell Technologies include Senior Vice President, Americas Global Services; Chief Operating Officer, Americas Sales and Customer Operations; Area Vice President Sales, Northern California; and GM and Americas Leader for EMC Consulting. Previously, he was in management positions with both PeopleSoft, Inc., an enterprise software company, and Accenture, a global systems integration company. Mr. Snyder holds a Bachelor of Science degree in Economics and Finance from Bentley University.

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ABOUT RIMINI STREET, INC.

Rimini Street is the leading independent provider of enterprise software support services. The company is redefining enterprise support services with an innovative, award-winning program that enables Oracle and SAP licensees to save up to 90 percent on total support costs over a decade, including saving 50 percent on their annual support fees. Clients can remain on their current software release without any required upgrades or migrations for at least 15 years after switching to Rimini Street. Hundreds of clients, including global, Fortune 500, midmarket, and public sector organizations from across a broad range of industries have selected Rimini Street as their trusted, independent support provider.

