Rimini Street®

Engineered for Support™

Rimini Street Advanced Technology Services

Delivering interoperability assurance and premium technology stack support

Solution Overview

To compete successfully in today's cloud-centric business climate, enterprises need to adapt to fast-changing technology while extending the life of and driving additional value from their software. For IT teams, this often means juggling the time-consuming demands of incompatible operating systems, end-of-service issues, differing certification provisions for each vendor and compliance requirements. At the same time, browser upgrades are making older features of enterprise resources planning (ERP) systems obsolete. The technology stack is evolving too quickly and becoming too complex for most enterprises to manage, with at least 1.6 billion unique vendor variations, according to Aberdeen Group[1]. In addition, options for converged and hyperconverged infrastructure, along with software-defined technologies, are presenting IT with far too many choices.

Rimini Street Advanced Technology Services

Rimini Street Advanced Technology Services helps you cut through this complexity and keep your systems flexible and manageable as technology evolves. We assess your infrastructure needs and provide guidance on interoperability within the technology stack and infrastructure, and on browser and network compatibility with legacy systems. Our team helps you avoid unnecessary upgrades just to maintain compatibility. We also make it easier for you to integrate new applications, add security updates and incorporate other valuable new tools that are key to balancing today's IT innovations with the needs of your legacy ERP infrastructure.

Key Capabilities

Infrastructure Assessment and Alignment

We help you integrate old and new technologies and create a strategy for success. We also provide you with a due diligence gap analysis, showing where you are in meeting your technology requirements and objectives compared to where you want to be.

Technical Roadmap and Interoperability Guidance

Rimini Street recommends strategies for proactive software management and best practices in support of technology stack interoperability and your other goals.

Premium Solutions and Services

We offer browser compatibility (with smart proxy), Java server and deployment solutions focused on ensuring interoperability, simplifying upgrades and creating a more flexible system.

[1] Market Snapshot: The Virtualization and Cloud Computing Technology Stack, Aberdeen Group, December 2015.

Rimini Street Advanced Technology Services troubleshoots interoperability issues and aligns new technologies with your existing systems. In addition to improving your flexibility, we simplify IT management by providing you with a snapshot of end-of-support dates for your system components. Our services and solutions are designed to ensure that your new systems and legacy systems work well together and make it easier for you to integrate new applications and upgrades. And to help you fully realize the value of your integrated systems, we work with you on a clear strategic roadmap focused on achieving your IT and business goals.

"To get ready for future upgrades, the Rimini Street engineers did an excellent job helping us determine the programs and objects we were entitled to that we needed to archive for 9.2 so we wouldn't be frozen on 9.1 if we choose to upgrade when the time is right."

Steve Jacobs
IT Director, Guest Services

Key Benefits

Extend the lifespan of your ERP systems

– Keep ERP systems flexible and interoperable as technology changes.

– Help ensure compatibility for customized, legacy applications.

– Get expert insight on integrating older and newer technologies.

Cut costs and reduce complexity

– Take advantage of services offered at no extra cost to Rimini Street clients.

– Protect investments in legacy systems.

– Simplify management with new tools for compliance and compatibility.

Deploy modern technology to enable interoperability

– Integrate new technologies — such as mobile tablet clients and browsers — without affecting the ERP system.

– Virtualize servers to simplify infrastructure with technology such as VMware.

– Enable the latest OS upgrades to improve security and performance.

Why Rimini Street

We deliver unparalleled support because our people are highly skilled engineers dedicated to ensuring that you receive exceptional value and customer service every day. Our premium third-party support services enable you to optimize existing enterprise software investments, extend current capabilities to leverage hybrid IT and transform your business to a digital enterprise with help from intelligent and agile technology roadmaps.

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