**Rimini Street**

# Rimini Street Tax, Legal, and Regulatory Management Services for PeopleSoft

Maintain Software Compliance and Free Up IT Resources

### Business Challenge

Staying current with global tax, legal, and regulatory (TLR) updates can be a labor-intensive, unforgiving process. Applying the updates is a necessity, but the complexity and requisite precision can be challenging to IT teams.

Implementation can be a struggle and the team can fall behind, particularly during times of business disruption when staff and resources are in shorter supply. Clients can experience increased challenges, including errors in XML data file format, translating values to data tables, or setting up security access. Any of these issues can prevent a successful update resulting in non-compliance.

### Solution Overview

Rimini Street Tax, Legal, and Regulatory Management Services for PeopleSoft complement existing Rimini Street support for U.S.-based clients.

Support service experts help clients easily maintain application compliance and reduce risk by deploying all relevant PeopleSoft TLR updatesincluding customizations to pre-production environments, which clients then move to production. Rimini Street TLR Management Services help decrease time spent on knowledge transfer, and remove the worry of errors, troubleshooting, rework, and opportunity costs. This frees up IT teams for digital transformation priorities.

These services are ideal for U.S. clients who are not maintaining full compliance on TLR updates, and for those who want their IT teams to work on higher value projects that drive growth.

### Management Services Overview

Rimini Street support for PeopleSoft includes monitoring agencies and building TLR updates, including:

- Developing and releasing update schedules
- Creating client-specific updates
- Providing instructions for clients to apply the updates

Rimini Street TLR Management Services for PeopleSoft are a separate service, going beyond delivering instructions to deploying all client TLR updates to pre-production so clients can quickly and easily deploy them to production. Services include:

- Updating builds and coordinating for testing
- Remediating customizations affected by updates
- Deploying to pre-production and production
- Coordination with customer user team for testing the updates
- Five major mandatory tax updates each year
- Seven additional, optional interim updates
- All mandatory software compliance updates
- Convenient deployment schedule
- Application compliance maintenance throughout the year

## Supported Components

By leveraging Rimini Street TLR Management Services for PeopleSoft, clients benefit from:

- Human Capital Management (HCM)
- Supply Chain Management (SCM)
- Enterprise Learning Management (ELM)
- Financial Management Solutions (FMS)
- Customer Relationship Management (CRM)

- Campus Solutions (CS)
- Enterprise Service Automation (ESA)
- Enterprise Performance Management (EPM)
- Public Sector

## Benefits

By leveraging Rimini Street TLR Management Services for PeopleSoft, clients benefit from:

| Better Model | Better People | Better Outcomes |
|---|---|---|
| ■ Rimini Street experts prepare all updates for deployment to production, eliminating TLR knowledge transfer and nearly all TLR self-support<br><br>■ Each update is developed, tested, and deployed to pre-production, matching each client's unique geographical and business requirements<br><br>■ Industry's fastest Legislature-to-Live™ update delivery cycle | ■ Dedicated TLR experts skilled in creating and deploying updates, remediating customizations, testing, quality assurance, and security<br><br>■ TLR experts include veteran tax specialists, attorneys, Certified Public Accountants, and Certified Payroll Professionals with senior-level tenure at prestigious financial services and consulting organizations<br><br>■ Experience delivering over 374,000 TLR updates | ■ Update process is streamlined with fast, accurate updates to help maintain software compliance and reduce risk<br><br>■ TLR Management Services are integrated with Rimini Street support for PeopleSoft, simplifying operations and maintaining system stability<br><br>■ IT teams have newly available capacity to focus on strategy and innovation |

**About Rimini Street, Inc.**

Rimini Street, Inc. (Nasdaq: RMNI) is a global provider of enterprise software products and services, the leading third-party support provider for Oracle and SAP software products, and a Salesforce® partner. The company offers premium, ultra-responsive, and integrated application management and support services that enable enterprise software licensees to save significant costs, free up resources for innovation, and achieve better business outcomes. Global Fortune 500, midmarket, public sector, and other organizations from a broad range of industries rely on Rimini Street as their trusted enterprise software products and services provider.

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