



PPP HEALTHCARE

Imagine seeing a GP when it suits you

With unlimited access to Doctor@Hand, you can speak to a GP by video or over the phone 24/7*. Just book a 20 minute appointment online, at a time and day that suits you.

Doctor@Hand is delivered by Doctor Care Anywhere

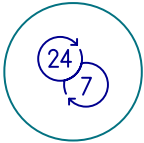


*Fair usage policy applies. Please see doctorcareanywhere.com/terms-conditions-axa for details. This service is available to employees of clients of AXA PPP healthcare when they join or renew their business healthcare cover from May 2019. All appointments are subject to availability

Imagine you're away on business, but fall ill in your hotel room and need to see a doctor before your big presentation. Imagine you're 48 hours away from flying on holiday and you've forgotten to order your prescription. Imagine being able to see a doctor at 5 in the morning after your night shift.

At AXA PPP healthcare we've imagined it all. That's why we're giving you unlimited access to Doctor@Hand, our online GP service.

Any time



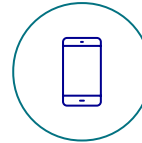
Anywhere



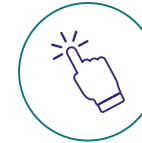
With expert GPs



By video or phone



Easy to book



Convenient video or phone appointments

Imagine not having to call to book a GP appointment, or travel to a surgery. With Doctor@Hand, you can book an appointment online or through the app and you'll have your consultation within hours, at a time and place that suits you best.

24/7 access anytime, anywhere

You can use Doctor@Hand 24 hours a day, seven days a week¹, 365 days a year, so you'll always be able to fit appointments in, even outside regular GP hours. Appointments are 20 minutes long, giving you plenty of time to talk about your health concerns. And if you need a prescription², you won't have to visit a chemist, you can have them delivered straight to your door.

Expert GPs

Rest assured, whichever doctor you speak to will be highly experienced and registered with the General Medical Council. They'll be able to diagnose your condition and recommend treatment.

Medical records at a touch

If you need a reminder of your conversation with the doctor, a copy of your notes is uploaded directly to your patient record. Full medical notes can even be provided to your NHS GP to make sure your medical records are always up to date.

By registering for this service, you agree with our terms and conditions. For more information visit axapphealthcare.co.uk/sme-dah-offer

How to claim your unlimited access

1. Visit axaactiveplus.co.uk/SME-GP and select the number of people on your private healthcare plan from the drop-down. Make sure the 'quantity' is set to 1, then add the annual subscription into your shopping basket and proceed to checkout.
2. At checkout, fill in the required information and continue to the next page. You don't need to log-in or register with AXA ActivePlus.
3. You will then be asked to enter your code. Please enter your membership number – which you can find on your Welcome communications and your member portal – followed by 'GP' (e.g. MembershipNumberGP) and click 'Apply'. Review your order and click 'Submit Payment' which will complete your order.
4. You will receive a confirmation email with the next steps to book your GP appointment.



¹Subject to appointment availability. ²Out-patient drugs and prescriptions are not covered by the plan.

