

# RIMINI CONNECT™ FOR EMAIL

## RIMINI CONNECT™ SOLUTIONS

» Rimini Connect™ for Email

### Email is Essential for Efficient Workflows

Most enterprise applications and databases integrate email into workflows to improve efficiency and response times for approvals. If your workflow breaks due to updates in the email platform, productivity could be slowed or suddenly come to a complete halt.

When a change in a technology stack component (including email protocols) causes an issue with an application, a software application vendor's typical response is to make an application code change through a patch or an upgrade. This situation can be even more complex when you have customized applications in the landscape.

Rimini Connect for Email was designed to let you manage your enterprise applications independently of your email solution. As your email platform changes, you won't have to worry about compatibility issues.

### Protocols Will Continuously Evolve

If you are using Microsoft Exchange Online, the new Open Authorization 2.0 (OAUTH2) protocol will be mandatory in 2023. The new protocol is currently the industry-standard protocol for authorization. However, the IETF OAUTH Working Group is already working on features needed in [OAUTH 2.1](#) and beyond. Thus, the question is when (not if) you'll need to make the next jump to future standards.

### The Rimini Street Solution

Rimini Street has developed a seamless solution that translates the Basic Authentication protocols into Open Authorization 2.0 (OAUTH2) protocols. With this solution, the same Basic Authentication configuration is still used by your existing ERP system. However, instead of sending the messages to the Exchange Online service directly, the messages are now sent to the Rimini Connect server to convert the message to OAUTH2 and relay it to the Exchange Online service. You can continue to use your existing Exchange Online services with no changes to enterprise applications and databases.

Security is critical for your business. The Rimini Connect server is client hosted which means it resides within your environment behind other layers of security including your firewall. This allows you to benefit from the additional protection that OAUTH2 offers when authenticating across the open internet.

**KEY BENEFITS**

- Avoid cost, disruption, and risk of core enterprise software upgrades
- Extend application lifespans avoiding forced upgrades
- Reserve precious IT resources for mission-critical projects
- Peace of mind:
  - » Your email platform is leveraging the latest security
  - » Your workflows will remain fluid as email servers add new features

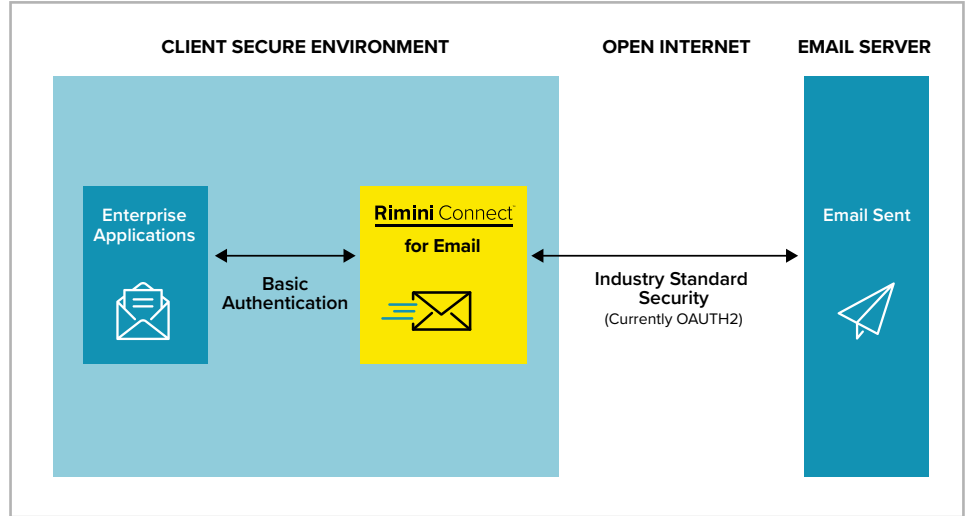
**ALREADY SUPPORTED**

- EBS 4.X
- Siebel 6

Contact us if you need another application supported

**“Email compatibility for us is very critical. The Rimini Connect implementation was so flawless. There was no system downtime. Our end users didn’t know that anything happened. Rimini Street has been a game changer for me and is giving me the peace of mind of knowing I have someone good and reliable to help support our system.”**

**Karen McAfee**  
IT Senior Business Analyst  
MilliporeSigma



**Fast and Sustainable Results**

MilliporeSigma is a services provider for the pharmaceutical industry providing state-of-the-art tools, services, and expertise to perform experiments and engineer new products. In the summer of 2022, MilliporeSigma was informed that Microsoft was ending the availability of Basic Authentication for Exchange Online. This protocol is required for its ERP system to run email-based workflows. Rimini Connect for Email helped keep the environment up and running smoothly by allowing the pharmaceutical testing company to:

- Ensure that critical workflows remained uninterrupted even when faced with evolving industry standards for email authentication
- Avoid upgrading enterprise applications which would have required months of testing in multiple environments
- Implement a complete and seamless solution within weeks instead of months

**Make Interoperability Issues a Thing of the Past**

The Rimini Connect™ suite offers easy-to-contract and easy-to-deploy solutions that provide always-on adaptability for your applications now and into the future.

Learn more about [Rimini Connect for Email](#).