

Security Advisory Services & Threat Intelligence Services

SECURITY ADVISORY SERVICES

- › Level 1 Security Assessments
- › Compliance Assistance
- › Hardening Guides
- › Security Cases

THREAT INTELLIGENCE SERVICES:

- › Vulnerability Analysis Reports
- › Zero-day advisories

Rimini Street introduced Rimini Protect™ to help protect our clients' enterprise software environments and help improve their security posture. This solutions brief provides an overview of our industry leading security advisory and threat intelligence services which are included as a standard part of your Rimini Support™ agreement available to all of our 3,000+ Rimini Support clients. These services are built on our proactive approach to enterprise software security.

SECURITY ADVISORY SERVICES

Level 1 Security Assessments

Need to know what security controls you are missing or will help you reduce risk to your enterprise software?

Our level 1 security assessments will help you identify and prioritize focus areas of risk mitigation based on your unique use of enterprise software platforms and services. Our experts analyze the security posture of your environment while considering applicable regulatory and compliance needs and challenges.

Compliance Assistance

Concerned about compliance?

For clients with concerns about compliance with industry standards and regulatory policies, our dedicated security team routinely provides advice and guidance on how to achieve and maintain compliance. Examples include PCI-DSS, SOX, HIPAA, CMMC, GDPR, etc.

Hardening Guides

Looking for ways to improve your risk profile without additional solutions/software?

Proper hardening of enterprise software environments can significantly reduce security risk. There is a tremendous amount of advanced hardening information publicly available and Rimini Street builds upon this publicly available information with proprietary hardening guidance from our security teams and our experience supporting thousands of clients.

RIMINI PROTECT™: PROACTIVE SECURITY SOLUTIONS AND SERVICES

- › Proactive
- › Fast and cost-effective
- › Personalized



These services give Ricoh peace of mind and a sense of security around the data in our Oracle Databases that back up EBS.

Keisuke Hamanaka

Deputy General Manager,
Process, IT and Data
Management at Ricoh

Guidance available to the industry typically includes frameworks and standards such as Open-Source Intelligence framework ([OSINT](#)), [DISA STIGS](#) (Security and Technical Implementation Guides), and [CIS](#) (Center for Internet Security) Benchmarks.

Rimini Protect hardening guides incorporate this industry guidance and builds upon these standards as applied to the specific use of the enterprise software platforms that we support. Building upon this industry information, Rimini Street's team of security and enterprise software experts guide our clients through the process of assessing, identifying, and mitigating risk which helps result in lower security risk scores as applied against these industry standards and frameworks.

Security Cases

Need responsive help with enterprise software security?

As you build your defense-in-depth security strategy to protect your enterprise software in a dynamic world, our security team can help you solve your security challenges quickly. Rimini Protect provides industry leading support process and SLAs for security related cases.

- › 10-minute guaranteed response time for P1 critical issues
- › Frequent cadence of update communications for every case
- › Root-cause analysis to help prevent future issues
- › Security teams are available 24 hours a day, every day of the year

Rimini Protect routinely partners with client enterprise security teams on securing custom code, securing enterprise software without source code, and improving your security risk posture without patches, and other issues. Every enterprise software ecosystem is unique for each client requiring a partner with deep enterprise software expertise. This is where Rimini Street's global, seasoned, and dedicated security and compliance team of over 60 experienced full-time experts come in, helping clients quickly solve critical issues every day.

Security Vulnerability Analysis Reports (SVARS)

Need to know more about potentially applicable vulnerabilities and how to mitigate them?

Threat intelligence reports are frequently created to keep client security teams abreast of current and breaking security issues, and evolving cybersecurity trends as they apply to supported client environments. Common threat intelligence reports from vendors include Oracle Critical Patch Updates (CPU), SAP Security Notes, VMware Security Advisories.

Rimini Protect SVARs are intelligence reports analyzing reported security vulnerabilities and providing mitigation options and strategies for supported enterprise software including:

- › Oracle: Quarterly SVARs analyzing Oracle CPU vulnerabilities
- › SAP: Monthly SVARs analyzing vulnerabilities in SAP Security Notes
- › VMware: As-needed analysis of vulnerabilities relevant to Rimini Street clients



Within the first month of deploying Rimini Protect™ for SAP, we found several vulnerabilities which were quickly corrected. We never would have discovered all of these issues by just applying security patches.

Jeff Miller

Director, Business Relationship
Management at NIBCO®

Rimini Protect SVARs help enterprise security teams by providing:

- › Mitigation options and strategies when patches or security updates are not available
- › Timely information for vulnerabilities applicable to client ecosystems
- › General mitigation options based on (a) attack method and vector, and (b) types or classes of vulnerabilities (CWE)

Zero-day Advisories

Who do you turn to for information when the unexpected happens?

When zero-day or proof-of-concept exploits are loose in the wild, we publish off-cycle advisories, which include mitigation strategies, direct mitigations, and information regarding the ability of our security solutions to provide protection against these exploits. We also include guidance for your own independent validation.

Why Rimini Protect

Rimini Street helps enable our clients' business and data-driven approach to prioritizing risk mitigation. We focus on helping improve security postures and reduce security risk exposure. Our services and solutions complement and build upon clients' existing risk mitigation strategies, saving you time and money while delivering effective and proactive security for your enterprise software.

Rimini Street services and solutions leverage industry best practices, including the cybersecurity frameworks such as [OWASP](#), [Mitre CWE](#), [Mitre ATTA&CK](#), and [NIST](#). We encourage and assist our clients in implementing widely available hardening guidance from the Open-Source Intelligence framework ([OSINT](#)), Security and Technical Implementation Guides ([STIGS](#)), and guidance from the Center for Internet Security ([CIS](#)). Publicly available guidance is complemented by Rimini Street's proprietary information, including security vulnerability analysis reports (SVARs), proprietary hardening guides, and over 200 years of our professionals' combined cybersecurity experience. Rimini Street has been ISO 9000 compliant since 2010 and has celebrated over ten years of flawless [ISO-27001 and ISO-9001 Audits](#).

MORE INFORMATION

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