

Modernizing a complex SAP ecosystem

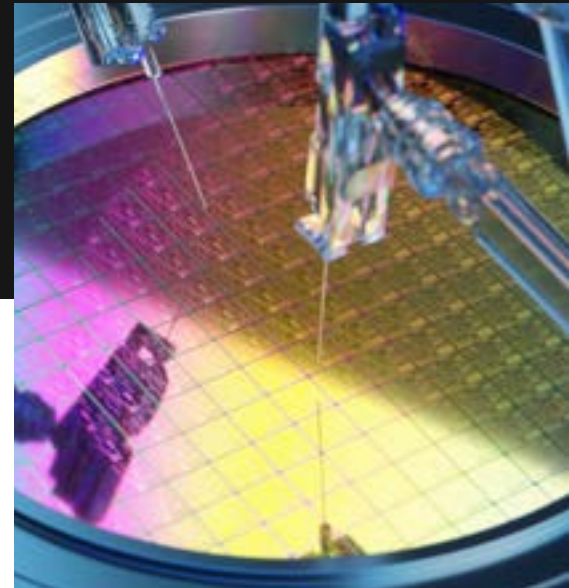
PROJECT SNAPSHOT

A global semiconductor manufacturer needed to modernize and secure its complex SAP ecosystem spanning ECC, CRM, Gateway and Data Services environments. reduce technical debt, enhance security and compliance, and deliver a more resilient, data-driven ERP foundation for future growth.

The client needed deep SAP expertise to plan and execute the necessary updates required to move its modernization plans forward. Rimini Consult was engaged to perform a coordinated upgrade of 12 SAP environments including 3 instances each of SAP ECC 6 EHP8 SP16, SAP CRM 7 EHP4, SAP Gateway 7.52, and SAP Data Services 4.2 aligned with updated operating system and database standards.

Using its proven engagement methodology, the Rimini Consult team executed the complex multi-system upgrade with disciplined precision, maintaining full system availability and adherence to planned timelines and budgets. Close collaboration with the clients' internal IT and business teams ensured seamless integration, improved performance, and enhanced visibility across operations.

The results: The project was completed on time and on budget providing the semiconductor manufacturer with a strengthened compliance and security posture, improved platform stability, and real-time reporting for data-driven executive decision-making. The project's success led to the signing of a new 5-year contract for Rimini Support™ for SAP and earned strong executive sponsorship from the clients' CIO.



INDUSTRY

Manufacturing, Technology

LOCATION

United States

SOFTWARE SUPPORTED

- SAP ECC 6 EHP8 SP16
- SAP CRM 7 EHP4
- SAP Gateway 7.52
- SAP Data Services 4.2



Reduced technical debt

Aligning its ERP with current OS and DB versions improves platform stability and resilience across all SAP environments



Improved data quality

Real-time reporting capabilities enable data-driven executive decisions



Strengthened security posture

Upgrade delivers higher technology and security standards and improves compliance readiness.