

Rimini Support™ for SAP

Stay Supported. Stay in Control.

What end of maintenance means for your SAP investment

Mainstream maintenance for select SAP software products will end between late 2025 and 2026. If your organization didn't opt out by the September 2025 deadline, you've been automatically transitioned to customer-specific maintenance — a model that retains full fees but delivers significantly reduced services, including the loss of legal and tax updates, security patches, SLAs and support for new interfaces.

As a result, you're at greater risk of noncompliance, especially in areas like tax reporting and data security where missing updates can lead to audit failures, regulatory penalties or operational disruption.

Don't pay full price for partial coverage. Rimini Support™ offers a comprehensive solution for organizations affected by SAP's maintenance changes.

KEY BENEFITS

- › Full coverage for products SAP no longer supports
- › Lower cost than SAP's reduced service model
- › Tax, legal, and security updates included at no additional charge
- › Support for custom code and integrations
- › No forced migrations — own your SAP roadmap

End of mainstream support dates

DEC 31, 2025	JUN 30, 2026	JUL 31, 2026	DEC 31, 2026
SAP ECC EHP 0-5 SAP Simple Finance 1503 & 1605 S/4HANA 2020 SAP GTS 11.0 SAP BPC 11.1 BW/HANA 2.0	SAP BPC 10.1, version for Microsoft	SAP Commerce (Hybris) On-premise 2205	SAP Business Objects BI 4.3

The Rimini Street Model – Comprehensive Support

	RIMINI STREET	COMPETITOR
SLA for P1-Critical Issues	■	✗
Tax, Legal and Regulatory Updates	■ Where applicable	✗
Support and Advisory for Security Issues or Security Patches	■	Limited, no committent
Support for Custom Code	■	✗
Named Primary Support Engineer with an average of 20+ years' experience	■	✗
Full support with no required upgrades	■	Limited support
Performance, Interoperability and integration support	■	✗
Advisory Services included: › Technical, Functional, and Application Roadmap Advisory Services › Cloud Advisory Services › License Advisory Services › Security Advisory Services › Interoperability and Integration Advisory Services	■	✗
Access to SAP Portal and available content	Limited to content archived by Rimini Street before MED	■