Rimini Agentic UX™

Powered by **servicenow**

Financial Reconciliation

Automate financial reconciliation with Rimini Agentic UX™

The Rimini Agentic UX Solution for Financial Reconciliation — deployed over the top of existing ERP software from Oracle, SAP, Microsoft, Infor and others — automates the identification and resolution of financial reconciliation variances. The solution uses AI-powered smart reconciliation, data synchronization and a centralized dashboard to streamline the entire process.

Handling financial reconciliation efficiently and reliably is critical to maintaining operational excellence and supporting business expansion. Yet many organizations use an outdated process that involves the ERP and other disconnected systems, requiring significant manual effort and resulting in limited visibility and a high risk of errors.

Quickly deploy an intelligent, AI-enabled reconciliation process

As the Rimini Agentic UX Solution, Powered by ServiceNow®, overlays existing ERP software without any requirement for ERP upgrades or migrations, organizations can deploy the solution fast — and drive real, measurable results and value in weeks or months, not years.

The process will:

- **Automate** e-invoice and credit note calculations for instant accuracy
- **Unify** data across the ERP and ServiceNow platform, ensuring a single source of truth and audit-ready records
- **Empower** accountants with intuitive dashboards and real-time status tracking
- **Scale** operations with a reliable, future-ready foundation that supports strategic growth

About Rimini Agentic UX™ Solutions

Rimini Agentic UX Solutions help make running ERP processes faster, better and cheaper. This intelligent, AI-driven user engagement layer is deployed over the top of existing ERP systems and releases, enabling a modern user, role and persona-based experience and automating workflows that leverage AI agents — without the unnecessary cost, risk and time required with ERP software upgrades and migrations.

CLIENT SPOTLIGHT

A leading conglomerate in Malaysia with core businesses in construction, property, industry and infrastructure sought an alternative to its highly manual accounts receivable (AR) process.

The company tracked advance payments manually, with e-invoices and credit notes posted across its SAP ECC 6 system and Excel. As a result, the finance team experienced delays, data inconsistencies and compliance risks.

The Rimini Agentic UX™ Solution for Financial Reconciliation is designed to be deployed over the top of the client's existing SAP ECC 6 release, without any required upgrades or migrations, digitizing the process with real-time transaction visibility, automated reconciliation and AI-powered suggestions.

With this solution, the client anticipates a significant improvement in decision-making accuracy and efficiency — reducing the potential risk of disputes and strengthening supplier relationships.

Smoother financial close cycles

Automated reconciliation speeds up variance handling, accelerating month-end and period-end close

Stronger financial integrity

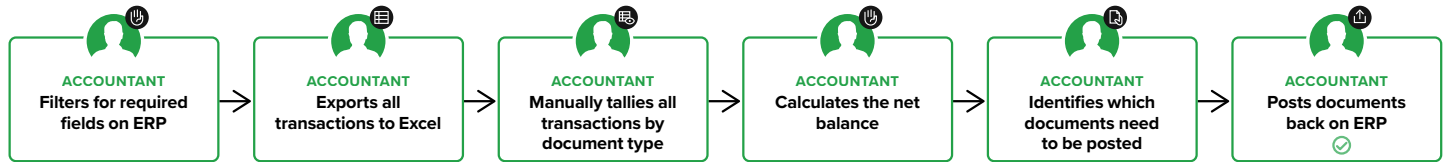AI validation detects inconsistencies early, ensuring clean financial data across systems and records
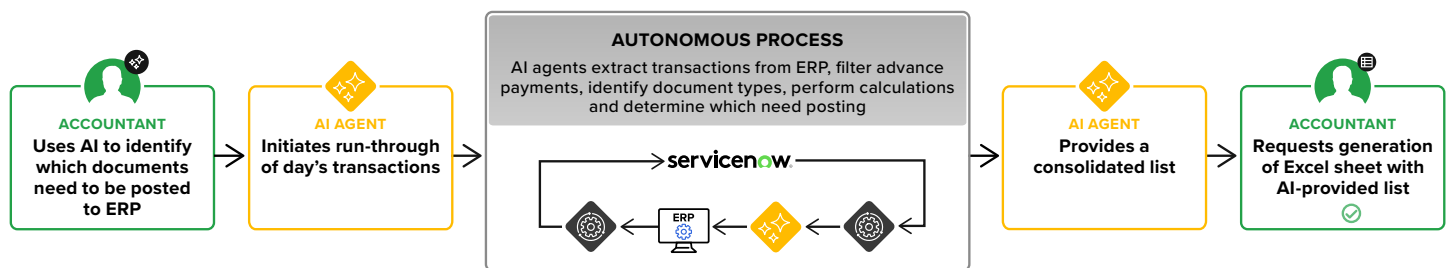
Enhanced control and compliance

Unified data, audit trails and real-time status improve oversight, reduce risk and support compliance

Rimini Street®

BEFORE: Traditional, resource-dependent process

- Transaction lookup time: **15 minutes***
- Reconciliation calculation: **45 minutes***

| ACCOUNTANT Filters for required fields on ERP | ACCOUNTANT Exports all transactions to Excel | ACCOUNTANT Manually tallies all transactions by document type | ACCOUNTANT Calculates the net balance | ACCOUNTANT Identifies which documents need to be posted | ACCOUNTANT Posts documents back on ERP |

AFTER: Intelligent Rimini Agentic UX workflow automation

- Transaction lookup time: **<1 minute***
- Reconciliation calculation: **<1minute***

Rimini Agentic UX™

Powered by **servicenow**

| ACCOUNTANT Uses AI to identify which documents need to be posted to ERP | AI AGENT Initiates run-through of day's transactions | AUTONOMOUS PROCESS AI agents extract transactions from ERP, filter advance payments, identify document types, perform calculations and determine which need posting | AI AGENT Provides a consolidated list | ACCOUNTANT Requests generation of Excel sheet with AI-provided list |

servicenow · AI Platform Tools

- App Engine
- AI Agent Studio
- Flow Designer
- Service Catalog
- Employee Center
- ERP Canvas/Zero Copy Connector

Solution Benefits

- **Enhanced user experience:** AI-enabled ServiceNow UX for relevant personas
- **Integration:** ServiceNow platform–ERP integration for transactions
- **AI capabilities:** Automated reconciliation and exception handling

- **Stronger governance:** Real-time dashboards and audit-ready tracking
- **Greater visibility:** Real-time transaction status and suggested actions

*Estimate

Rimini Street®