Rimini Agentic UX™

Powered by **servicenow**

Procurement Requisitions

PROCURE-TO-PAY (P2P) \ SOLUTIONS FOR PROCUREMENT AND SUPPLIER

Automate requisition handling with Rimini Agentic UX™

The Rimini Agentic UX Solution for Procurement Requisitions — deployed over the top of existing ERP software from Oracle, SAP, Microsoft, Infor and others — enables the guided creation and approval of purchase requisitions with policy and budget validation. The solution uses structured workflows, an Excel-like UI and conversational AI to digitize and streamline the process for enhanced operational efficiency.

Organizations often use a procurement requisition process that relies on time-consuming workflows and manual data input. As a result of this outdated approach, multiple handoffs, frequent rework and approval delays are common. Neglecting to improve the process and address the core issues can have a significant impact on overall efficiency and decision-making.

Quickly implement intelligent, AI-enabled procurement requisition

As the Rimini Agentic UX Solution, Powered by ServiceNow®, overlays existing ERP software without any requirement for ERP upgrades or migrations, organizations can deploy the solution fast — and drive real, measurable results and value in weeks, not years.

The process will:

- **Introduce** intelligent e-forms with structured fields, validations and mandatory attachments for clean, complete requisitions
- **Auto-populate** forms using uploaded PDFs or Excel files via chat or simple drag-and-drop, decreasing form filling times significantly
- **Trigger** instant ERP updates the moment a manager approves
- **Maintain** full compliance and complete transparency with end-to-end audit trails for every requisition and approval

About Rimini Agentic UX™ Solutions

Rimini Agentic UX Solutions help make running ERP processes faster, better and cheaper. This intelligent, AI-driven user engagement layer is deployed over the top of existing ERP systems and releases, enabling a modern user, role and persona-based experience and automating workflows that leverage AI agents — without the unnecessary cost, risk and time required with ERP software upgrades and migrations.

CLIENT SPOTLIGHT

A global leader in automotive and technical ceramics manufacturing based in Japan sought an alternative to its time-consuming procurement requisition process.

Without a centralized system, considerable time and effort went into completing forms, verifying details and obtaining approvals. Approvals were routed sequentially without automation, and automated data entry into SAP only occurred after 12-24 hours.

The Rimini Agentic UX™ Solution for Procurement Requisitions is designed to be deployed over the top of the client's existing SAP ECC 6 release — no upgrade or migration required — digitizing the workflow and enabling instant updates to SAP.

With this solution, the client expects a substantial reduction in time-chasing labor and rework, resulting in faster decision-making, improved requester experience and enhanced efficiency overall.

Faster requisition turnaround
AI-assisted forms and instant ERP updates speed requisition creation and approvals

More efficient requisition processing
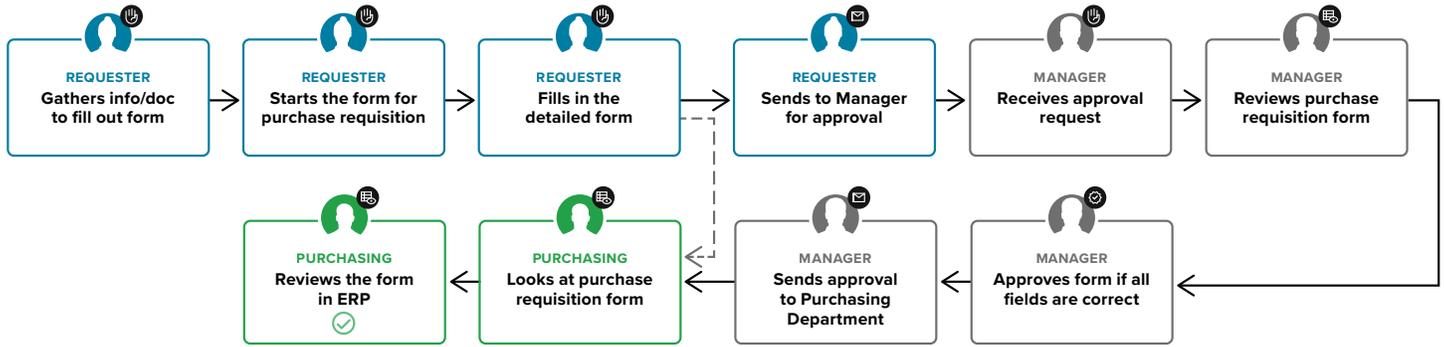Structured fields and smart validation reduce errors, streamlining procurement and lowering OPEX

Stronger procurement compliance
Complete documentation boosts transparency, improves governance and ensures policy adherence

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BEFORE: Traditional time-consuming process

- Total clicks required: **32***
- Form-filling time: **2-5 minutes***

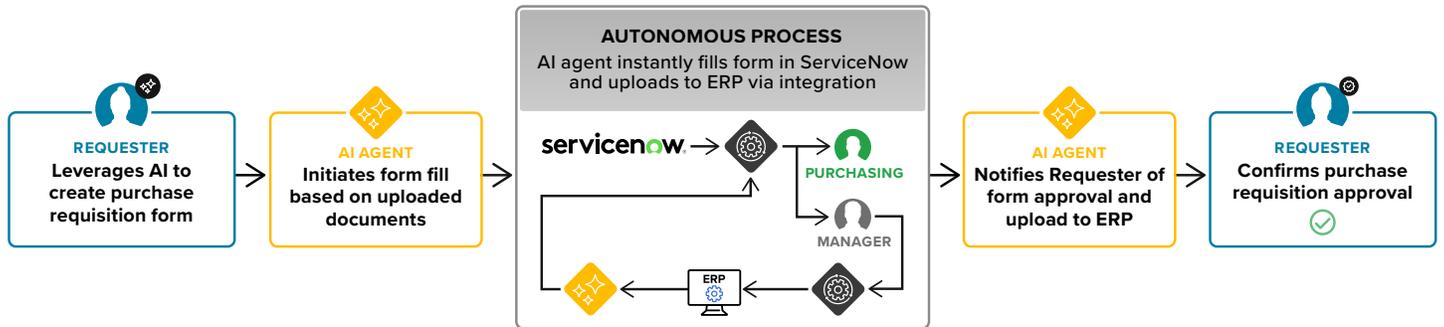|					
REQUESTER Gathers info/doc to fill out form	**REQUESTER** Starts the form for purchase requisition	**REQUESTER** Fills in the detailed form	**REQUESTER** Sends to Manager for approval	**MANAGER** Receives approval request	**MANAGER** Reviews purchase requisition form
PURCHASING Reviews the form in ERP	**PURCHASING** Looks at purchase requisition form		**MANAGER** Sends approval to Purchasing Department	**MANAGER** Approves form if all fields are correct	

AFTER: Intelligent Rimini Agentic UX™ workflow automation

Rimini Agentic UX™

- Total clicks required: **3***
- Form-filling time: **<1 minute***

Powered by **servicenow**

AUTONOMOUS PROCESS
AI agent instantly fills form in ServiceNow and uploads to ERP via integration

REQUESTER Leverages AI to create purchase requisition form	**AI AGENT** Initiates form fill based on uploaded documents		**AI AGENT** Notifies Requester of form approval and upload to ERP	**REQUESTER** Confirms purchase requisition approval

Estimate

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servicenow® AI Platform Tools

- App Engine
- AI Agent Studio
- Flow Designer
- Service Catalog
- Employee Center
- ERP Canvas/Zero Copy Connector

Solution Benefits

- **Enhanced user experience:** AI-enabled ServiceNow UX for Requester and all Approver (Manager) personas
- **Integration:** Seamless ServiceNow platform and ERP integration for purchase requisition
- **Automation:** Smart workflow for purchase requisition and approval

- **AI capabilities:** Conversational AI assistance to fill request form by processing reference attachment or historical data, if any
- **Stronger governance:** Real-time dashboards for approval tracking
- **Greater visibility:** Comparison between current contract and amendment request; approval status visibility

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