

Vendor Onboarding

PAY-TO-PROCURE (P2P) \ SOLUTIONS FOR PROCUREMENT AND SUPPLIER

Modernize vendor setup with Rimini Agentic UX™

The Rimini Agentic UX Solution for Vendor Onboarding — deployed over the top of existing ERP software from Oracle, SAP, Microsoft, Infor and others — streamlines the vendor onboarding process. The solution automates data collection, approvals and ERP updates while providing real-time visibility to all stakeholders.

Many companies rely on their ERP for vendor creation and extension — core processes that enable purchasing and supplier management. Over time, these workflows can become inefficient, involving multiple handoffs between stakeholders before reaching the team responsible for vendor master data. Each interaction may depend on emails, spreadsheets and manual reviews, creating fragmented communication, inconsistent data and frequent rework.

Implement an intelligent, AI-enabled onboarding process

As the Rimini Agentic UX Solution, Powered by ServiceNow®, overlays existing ERP software rather than replacing it, organizations can implement the solution quickly to drive real, measurable results and value.

The process will:

- **Transform** the multistep, manual vendor creation process into a guided, automated experience
- **Instantly** generate a digital vendor profile and sync it across systems to ensure consistency from day one
- **Leverage** an AI-powered vendor suggestion and validation engine to prevent duplicate records, keeping data clean and reliable
- **Strengthen** data integrity while surfacing compliance and risk insights before issues escalate
- **Gain** 100% visibility of vendor requests with a unified dashboard for a real-time view into status

About Rimini Agentic UX™ Solutions

Rimini Agentic UX Solutions help make running ERP processes better, faster and cheaper. This intelligent, AI-driven user engagement layer is deployed over the top of existing ERP systems and releases, enabling a modern user, role and persona-based experience and automating workflows that leverage AI agents — without the unnecessary cost, risk and time required with ERP software upgrades and migrations.



CLIENT SPOTLIGHT

A leading integrated oil and gas services provider in Malaysia had no single view of task ownership, missing information or vendor readiness, causing costly delays in the vendor onboarding process, with procurement teams forced to wait to raise a single PO.

The Rimini Agentic UX™ Solution for Vendor Onboarding is designed to be deployed over the top of the client's existing SAP ECC 6 release with no required upgrades or migrations, to automate and orchestrate the full lifecycle of vendor creation, validation, approval and activation.

With this solution, the client expects to save a significant number of hours on vendor onboarding annually — maintaining clean master data, enforcing compliance and scaling effectively.



Harmonized vendor master

AI-enabled process eliminates duplicate records and improves system integrity and accuracy



Efficient vendor activation

Scalable automated workflow ensures vendors are activated and PO ready in hours

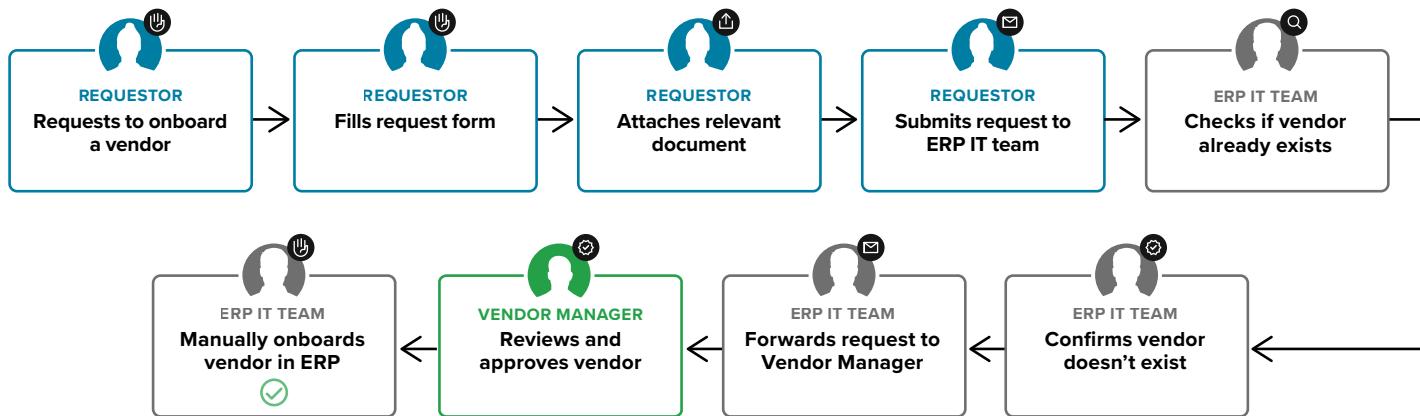


Reduced compliance risk

Full audit trail ensures regulatory compliance and adherence to financial ESG and other controls

BEFORE: Traditional multistep, manual process

- Vendor creation: **2 days***
- Vendor extension: **1 day***

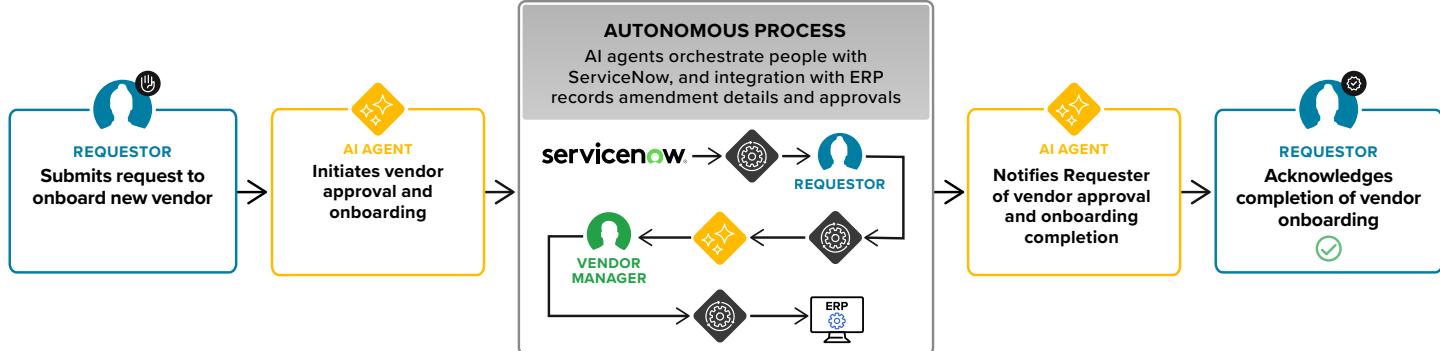


AFTER: Intelligent Rimini Agentic UX process automation

- Vendor creation: **1 hour***
- Vendor extension: **1 hour***

Rimini Agentic UX™

Powered by **servicenow**.



*Estimate

servicenow. AI Platform Tools

- App Engine
- AI Agent Studio
- Flow Designer
- Service Catalog
- Employee Center
- ERP Canvas/Zero Copy Connector

Solution Benefits

- **Enhanced user experience:** AI-enabled ServiceNow UX for relevant personas
- **Seamless integration:** Bidirectional ServiceNow–ERP integration for vendor data
- **Automation:** Smart workflow for vendor request, approval and ERP creation
- **AI capabilities:** Duplicate detection, data validation and approval recommendations
- **Stronger governance:** Real-time dashboards and audit-ready approval tracking
- **Greater visibility:** Vendor Profile for Procurement access and PO readiness

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