

## Vendor Selection

PROCURE-TO-PAY (P2P) \ SOLUTIONS FOR PROCUREMENT AND SUPPLIER

### Streamline vendor selection with Rimini Agentic UX™

The Rimini Agentic UX Solution for Vendor Selection — deployed over the top of existing ERP software from Oracle, SAP, Microsoft, Infor and others — provides AI-assisted vendor selection, including information gathering and evaluation. The solution uses structured forms, AI-powered recommendations and automated workflows to digitize and accelerate the end-to-end process.

Procurement and vendor selection often depend on manual, ERP-based workflows for gathering vendor information, evaluating responses and onboarding vendors. As a result, inefficiencies in the process can occur, leading to delayed procurement cycles, inconsistent data quality and increased risk of errors — all of which can impact business agility and transparency.

### Quickly deploy an intelligent, AI-enabled selection process

Since the Rimini Agentic UX Solution, Powered by ServiceNow®, overlays existing ERP software without any requirement for ERP upgrades or migrations, organizations can deploy the solution fast — and quickly drive real, measurable results and value.

The process will:

- **Enable** seamless vendor search using real purchase-history data
- **Standardize** vendor intake with structured e-forms that capture complete, consistent information
- **Automate** vendor-selection workflows for reduced approval turnaround
- **Deploy** AI to compare vendors, validate data and deliver smart, evidence-based recommendations
- **Provide** real-time dashboards to monitor procurement status and approvals

### About Rimini Agentic UX™ Solutions

Rimini Agentic UX Solutions help make running ERP processes faster, better and cheaper. This intelligent, AI-driven user engagement layer is deployed over the top of existing ERP systems and releases, enabling a modern user, role and persona-based experience and automating workflows that leverage AI agents — without the unnecessary cost, risk and time required with ERP software upgrades and migrations.



### CLIENT SPOTLIGHT

One of the largest hospital groups in Indonesia aimed to digitize and automate its highly manual procurement and vendor selection process without disrupting its existing SAP systems to reduce administrative effort, increase visibility and eliminate long turnaround times.

The Rimini Agentic UX™ Solution for Vendor Selection is designed to be deployed on top of the client's existing SAP ECC 6 release with no required upgrades or migrations, digitizing and automating the end-to-end procurement and vendor selection process.

With this solution, the client anticipates a significant reduction in procurement cycle time, along with better decision-making and accelerated onboarding for better outcomes overall.



#### Faster selection and activation

Automated intake and workflows shorten approvals, accelerating vendor selection and activation



#### Evidence-based decisions

AI-analyzed vendor data and criteria support consistent, evidence-based decision-making

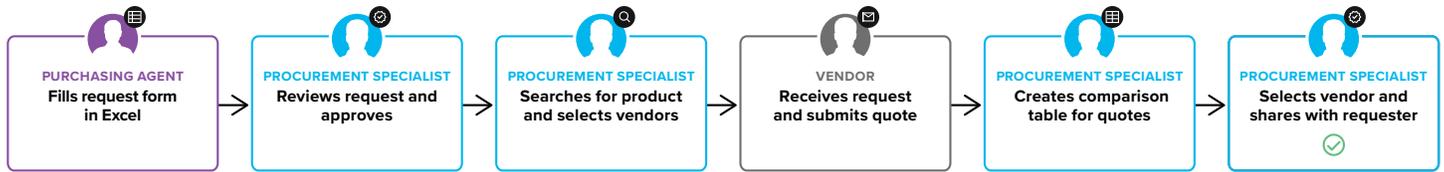


#### Greater visibility and efficiency

Real-time dashboards and digital workflows improve oversight, reduce effort and streamline procurement

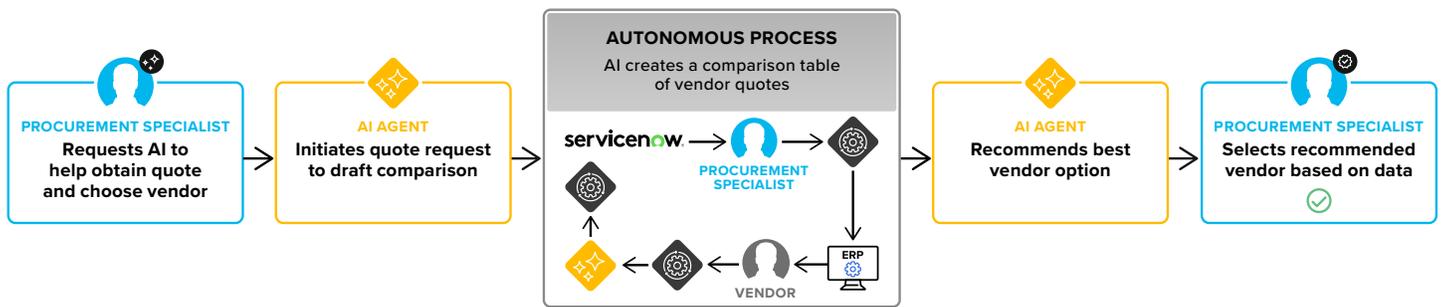
### BEFORE: Traditional manual, inefficient process

- Procurement cycle time: **2 days\***
- Vendor response time: **2 weeks\***
- Approval turnaround time: **24 hours\***



### AFTER: Intelligent Rimini Agentic UX™ workflow automation

- Procurement cycle time: **1 hour\***
- Vendor response time: **1 day\***
- Approval turnaround time: **1 hour\***



\*Estimate

### servicenow AI Platform Tools

- App Engine
- AI Agent Studio
- Flow Designer
- Service Catalog
- Employee Center
- ERP Canvas/Zero Copy Connector

### Solution Benefits

- **Enhanced user experience:** AI-enabled UX for Procurement Specialists and Vendors, featuring intuitive digital forms and personalized dashboards for all personas
- **Integration:** Seamless ServiceNow platform and enterprise system integration for secure, automated procurement data transfer and updates
- **Automation:** Smart workflows for vendor information collection, automated recommendations, comparison and selection
- **AI capabilities:** Automated vendor comparison, cost optimization and risk assessment to support informed, data-driven decision-making
- **Stronger governance:** Real-time dashboards and audit-ready tracking of all procurement activities, approvals and compliance checkpoints
- **Greater visibility:** Transparent tracking of vendor onboarding status, approval progress and historical procurement data for all stakeholders