**Rimini** Change™ for SAP

# Change Management and Release Control for SAP

## FEATURES

### Future-ready change management

› Fully supported, including active development beyond 2027

› Decouples change-management from SAP support contracts

› Simple administration by your SAP basis team

› Supports on-premises and hybrid environments

› Modern, intuitive web interface

› Open API; can be integrated with Jira, ServiceNow, etc.[7]

### Automated migration from ChaRM[8]

› Data migration accuracy and consistency

› Tested and proven process

### Quick deployment[9]

› Can be implemented within 2-3 weeks

› Client testing may take additional time

Rimini Change™ for SAP is a modern, future-ready platform that empowers organizations to streamline and automate SAP change management as they prepare for the end of mainstream support for SAP's ChaRM in 2027. Purpose-built to accelerate change delivery, simplify change management and reduce operational risk, Rimini Change is deployed in weeks and offers seamless integration with leading ITSM tools and robust support for both on-premises and hybrid SAP environments, helping teams confidently navigate the evolving SAP landscape.

## Business challenges Rimini Change addresses

› **End of support for SAP ChaRM:** SAP's Change Request Management (ChaRM) — part of SAP Solution Manager (SolMan) — will reach end of mainstream maintenance in 2027, requiring organizations to plan for a transition.[1]

› **SAP Cloud ALM limitations:** The new solution, SAP Cloud ALM, will replace ChaRM, but it does not offer full feature parity with SolMan.[2] Organizations should expect limited customization options and simplified transaction types compared to the current ChaRM.[3]

› **No direct migration from ChaRM to ALM:** There is no direct migration path from ChaRM to Cloud ALM[4] — organizations must manage their own migration following SAP's general guidance.

› **Cost implications:** Both SolMan and Cloud ALM[5] require SAP support contracts[6], which can lead to significant ongoing SAP support costs.

## The Rimini Street solution

Rimini Change for SAP is designed to help organizations manage SAP changes more efficiently, securely and cost-effectively. It replaces SAP's ChaRM (Change Request Management), which will lose mainstream support in 2027, and includes additional features not in ChaRM and offers a future-ready alternative that is easy to deploy and maintain.

**Simplify change management**

Automation allows for accelerated SAP changes without the cost, time or complexity of manual efforts.

**Minimize change management risk**

The risk of unauthorized changes and costly downtime is reduced through controlled workflows and integrated checks, while quickly putting changes into production.

**Enable straightforward auditing**

Visibility and streamlined troubleshooting are enabled by thorough documentation and traceability, along with detailed logging.

**Rimini Street®**

# Rimini Change™

## KEY BENEFITS

### Cost Control and Contract Independence

› Decouple change management from SAP support contracts

### Future-Ready Beyond 2027

› Active development for the post-ChaRM era ensuring support and innovation

### Simple, Secure, Auditable

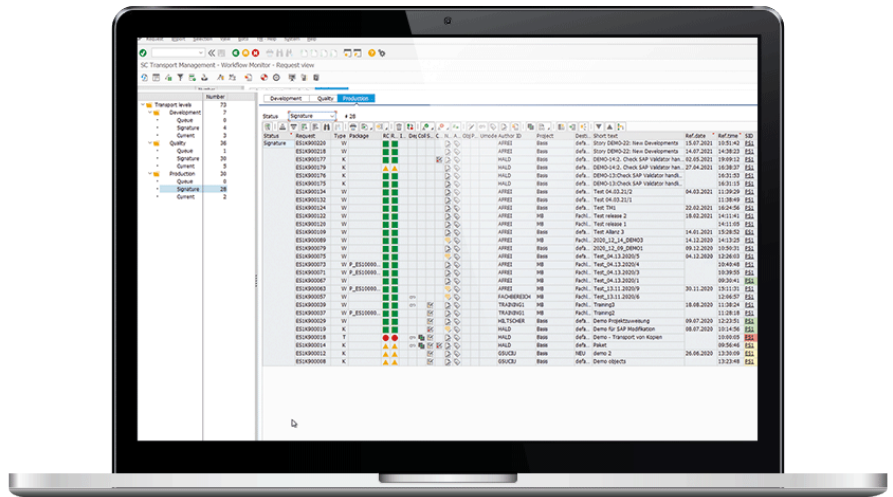› Streamline SAP changes, minimize risk, and simplify compliance.

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*There was a real partnership in helping our teams work through how it needed to be designed for us, how to get all of our historical documents migrated over and how we utilize and manage it afterwards. Rimini Street made it easy for our team to make the change from ChaRM to Rimini Change™ for SAP. We were able to maintain quality in internal processes and have real cost savings to support our transformation agenda."*

— *Theresa Szoke*
*Vice President of Information Technology*
*GE Lighting, A Savant Company*

## Manage change better, faster and easier

Rimini Change for SAP replaces SAP's ChaRM, automating and simplifying SAP change management as ChaRM support ends in 2027. With it, you benefit from rapid deployment, robust auditing and integration with tools like Jira and ServiceNow, helping your organization reduce risk, control costs and maintain compliance.



Optimize your SAP change management strategy with Rimini Street's expert consulting services, designed specifically for third-party supported SAP environments. We offer proven methods and personalized guidance to help you simplify processes, reduce risks, and improve efficiency. Whether you are moving away from SAP ChaRM or seeking more advanced solutions, Rimini Change™ for SAP enables your organization to become more agile and achieve measurable business results, making your ERP strategy a true competitive advantage.

1   SAP Solution Manager 7.2
2   Questions and answers Application Lifecycle Management July 28, 2025
3   Guidance for Transitioning from SAP Solution Manager Change Request Management to SAP Cloud ALM Change & Deployment Management
4   Transition to SAP Cloud ALM for Implementation
5   Application Lifecycle Management Questions & Answers
6   Application Lifecycle Management Usage Rights
7   SAP ChaRM vs. REALTECH SmartChange
8   Migrate ChaRM Change Documents
9   What happens after the end of SolMan maintenance?

## Visit **riministreet.com/RiminiChange** to get started.

# Rimini Street®

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