

Rimini Solutions™ for Workday® Applications

Maximize your Workday investment with dependable, cost-efficient services and solutions that drive faster adoption, operational confidence and AI readiness.



KEY BENEFITS

- › Accelerated value realization with faster stabilization post go-live
- › Quicker enablement of new features
- › Outcome-driven partnership that extends your Workday team
- › Fast, on-time Workday release deployments with higher user adoption
- › Seamless Workday integration across ERP, custom apps and data
- › AI- and automation-ready Workday environment
- › Unified managed and consulting services for end-to-end optimization and ongoing support

Workday delivers powerful HR and finance capabilities designed to help organizations operate with agility and insight. As customers move beyond go-live, many discover that realizing full value requires ongoing optimization, aligning processes, configurations and workflows with evolving business needs.

At the same time, leaders must also keep pace with semiannual releases, integrations, data quality and change adoption, while preparing for emerging innovations such as Agentic AI. Doing all of this efficiently without adding cost, complexity or risk can stretch even well-resourced teams.

As a trusted Workday partner, Rimini Street helps organizations maximize the full potential of their Workday investment with experienced experts and a proven delivery methodology. Our flexible engagement options — including proactive managed services, targeted skills augmentation and outcome-driven consulting projects — are designed to help optimize and complement the capabilities of Workday according to your business strategy and processes.

The result is fewer issues, faster adoption, lower total cost of ownership (TCO) and a resilient Workday environment that's well-positioned and ready for what's next, including Agentic AI.



Business uptime protected

Receive global, always-on support to help maintain stability and reduce disruption, delivered by top engineers.



Faster time to value

Get greater ROI through expert-led optimization, aligning the platform to real business outcomes.



Predictable costs

Reduce inefficiencies, avoid unnecessary spend and maximize the long-term value of your Workday investment.

Why choose Rimini Street for Workday optimization

- › **Business and human-centered Workday optimization** aligned to measurable HR and finance outcomes — not just technical configuration
- › **24/7/365 global Workday managed services** that reduce ticket volume, eliminate recurring issues and accelerate adoption
- › **Team of Workday-certified senior engineers** with multilingual coverage and guaranteed SLA performance
- › **Security and governance built in**, following Workday security model best practices
- › **Deep Workday component expertise** across Workday Adaptive Planning, Workday Prism Analytics, Workday Accounting Center and Workday Extend for strong COI and finance alignment
- › **Experienced Workday experts available for projects or skills augmentation**, minimizing delivery risk while supporting release readiness, security and interoperability
- › **Unique combination of Workday and enterprise ERP expertise**, enabling optimization across Workday and the broader application ecosystem
- › **Integrated lifecycle partner** across Support, Optimize and Innovate stages of the Rimini Smart Path™, delivering vendor-neutral guidance and board-ready recommendations



WORKDAY PROCESSES SUPPORTED

End-to-end HR, payroll and finance processes that we stabilize and enhance:

- › Workday Human Capital Management
- › Workday Workforce Management
- › Workday Talent Management
- › Workday Absence Management
- › Workday Payroll Operations
- › Workday Financial Management
- › Workday Spend Management
- › Workday Adaptive Planning
- › Workday Analytics & Reporting

Rimini Consult™

Optimize your enterprise systems with IT professional services & consulting from a global leader of third-party support.



1. QUICK CHECK

A free virtual meeting to validate scope, outcomes and resources



2. HEALTH CHECK

A diagnostic where we uncover the challenges and opportunities for optimization, resulting in a findings report and recommendations on how to optimize your environment



3. OPTIMIZATION PROGRAM

An expert-led implementation of each of the optimization findings from the Health Check

- **Technical Optimization (4-week engagement):** Review of configurations, integrations, performance, security posture, data quality and environment health
- **Workday Illuminate AI Enablement:** Assessment, design and implementation to adopt Agentic AI capabilities safely and in alignment with your business needs
- **Staff Augmentation:** Flexible engagement of functional, technical and integration resources
- **Managed Services Optimization (4–5-week engagement):** Analysis of tickets/alerts to identify root causes and eliminate recurring issues
- **Strategy & Roadmap (6-week engagement):** Vendor-neutral, value-led, board-ready plan aligned to business goals
- **Business Process Optimization (6-week engagement):** Optimization to streamline workflows, reduce manual effort, eliminate friction and improve insight

Rimini Manage™

Managed services to stabilize, optimize and continuously improve Workday operations.

- **Global Workday Managed Services:** Agile, partner-led delivery by experienced Workday experts who act as an extension of your Workday team — optimizing HR and finance operations with multilingual 24/7/365 coverage and 98.5% consistent SLA performance
- **Configuration & Enhancements:** Ongoing platform configuration, workflow and automation updates, security adjustments, reporting support and minor functional enhancements aligned to evolving business needs
- **Integration Monitoring & Incident Response:** Continuous monitoring of APIs, connectors and integration frameworks, with log analysis, orchestration oversight and rapid failure remediation
- **Release & Feature Management:** Release readiness, feature evaluation, risk-based testing and enablement and adoption support to ensure smooth change with minimal disruption
- **Knowledge & Training:** Documentation, governance playbooks, user enablement and Center of Excellence (CoE) support to sustain operational maturity over time

Rimini Street unifies strategy, optimization and operations for Workday — helping you unlock value quickly and run with confidence.

Learn more and schedule a Rimini Street Quick Check with our Workday experts [here](#).

Rimini Street®

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