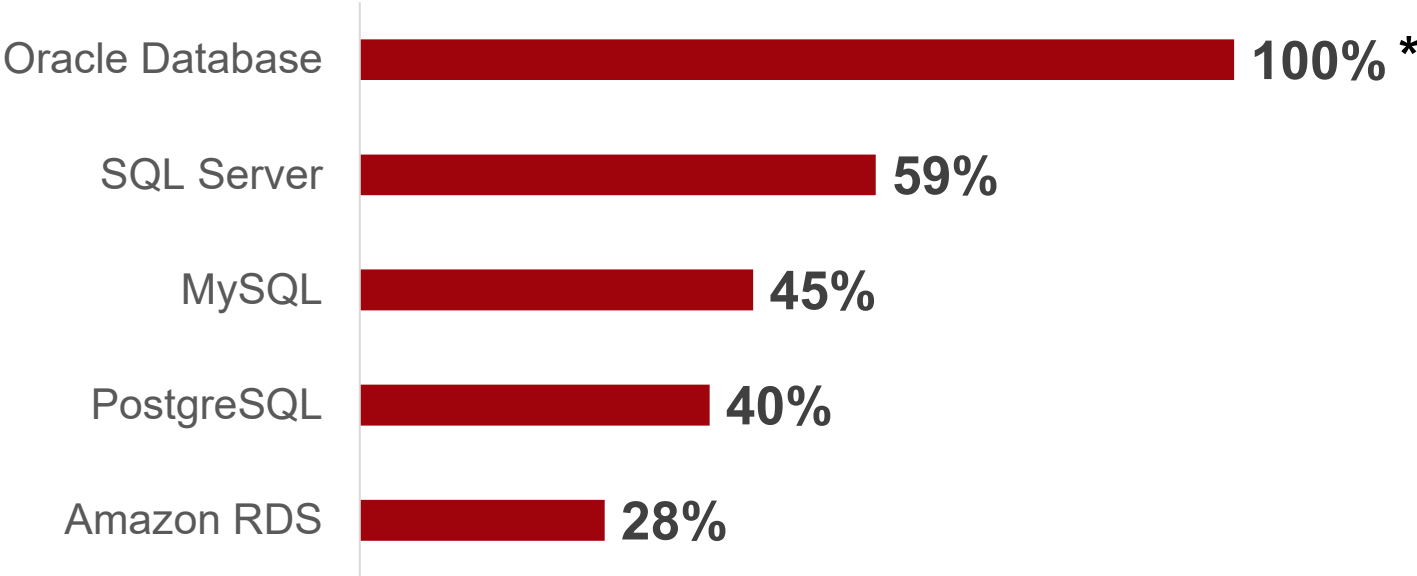


The Future of Oracle Database: Navigating AI, Cloud and Cost in a Decentralized Era

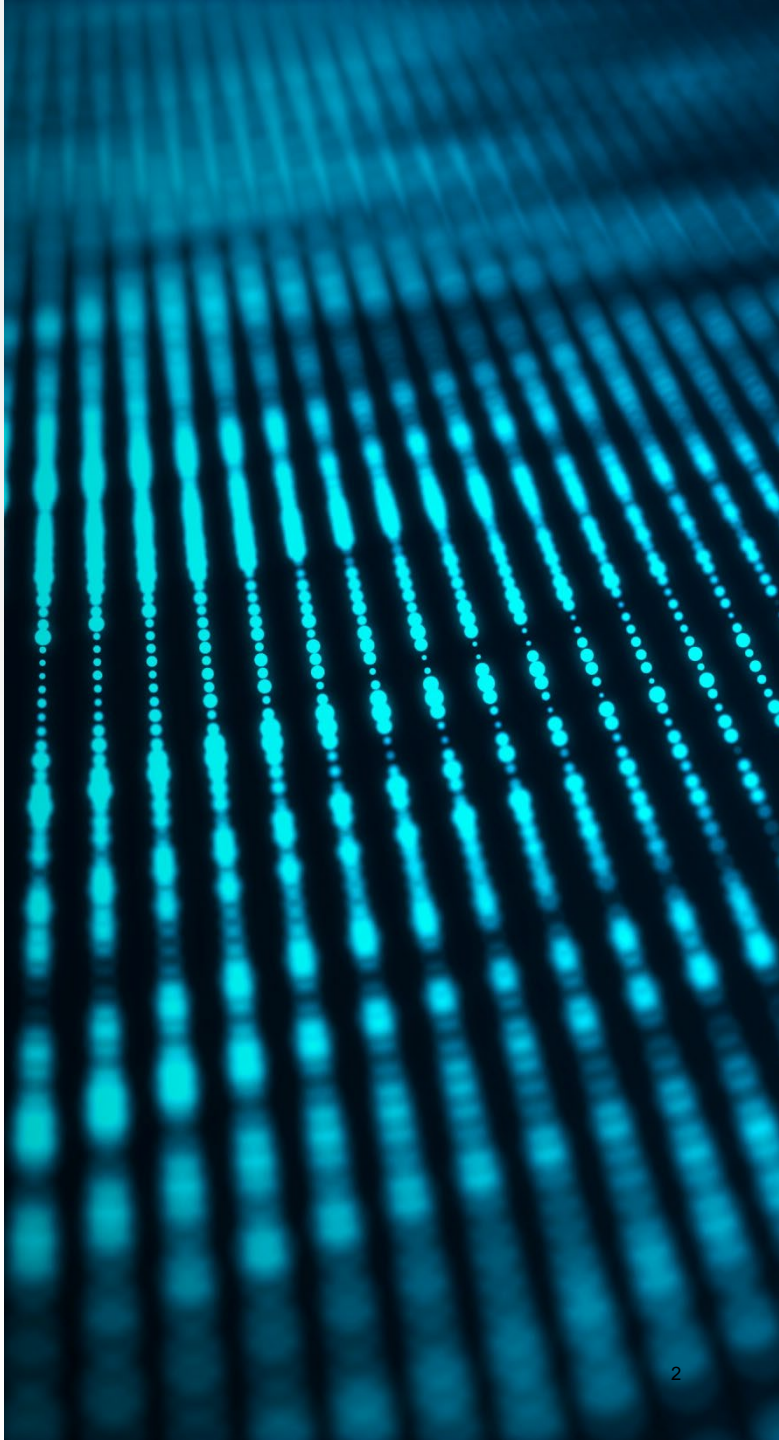


Diversifying Database Portfolios

Most organizations use multiple database types

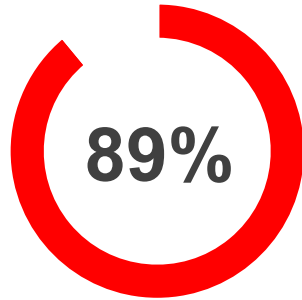


* Running Oracle Database was a requirement for survey respondents.

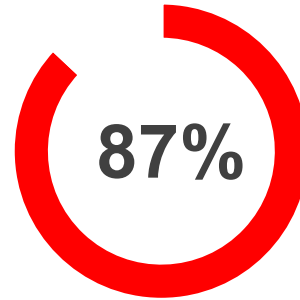


Widespread Dissatisfaction with Oracle Support

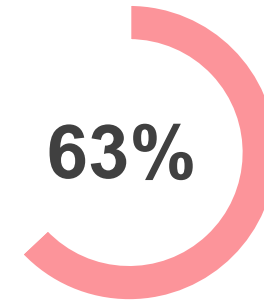
Responsiveness, resolution times and engineer skills are lacking while the cost is too high



Do **not** view Oracle support times as superior



Report slow resolution of issues as somewhat problematic or worse for their organizations



Cite high support costs as a major issue.

Downtime risk

User frustration

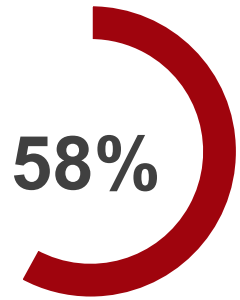
Self-support approach

Cost

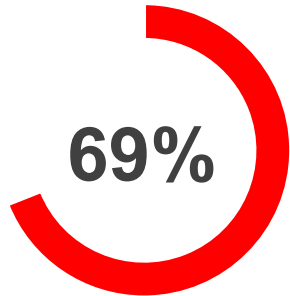


Cost and Complexity Drive Migration and Diversification

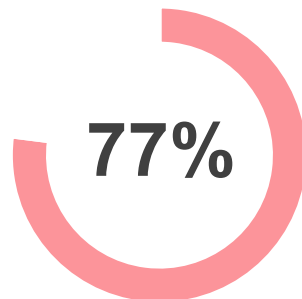
Movement away from Oracle DB



Cite high licensing costs as the main reason for deploying new applications on non-Oracle databases



Believe Oracle's licensing model is too complex



Have deployed new applications/datasets on databases other than Oracle in the past 36 months

x Nearly **1 in 3** cite support and innovation gaps

x **1 in 5** cite upgrade/patching complexity or vendor lock-in fatigue

**Reduced
cost**

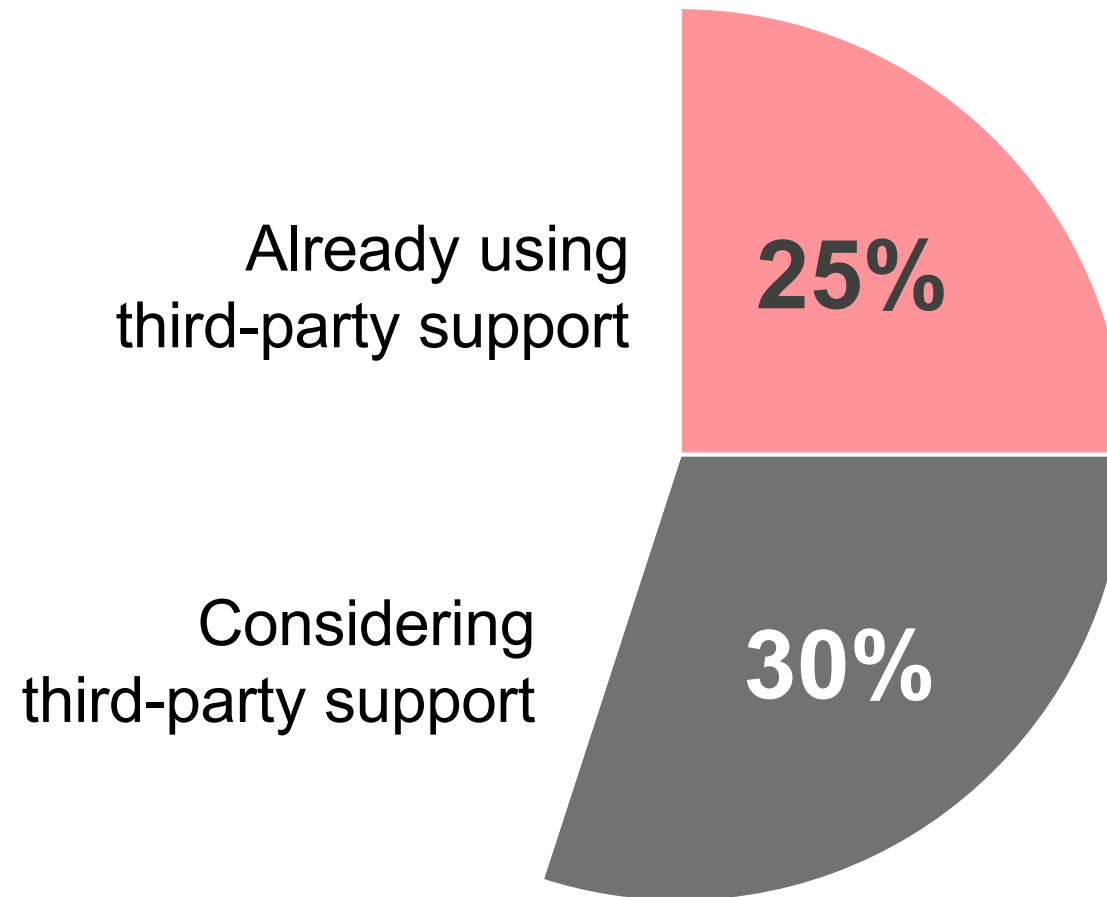
**Lower
risk**

**Accelerated
innovation**

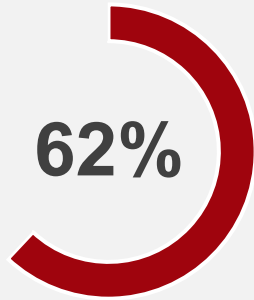
**Faster
support**

**Longer
coverage**

Third-Party Support

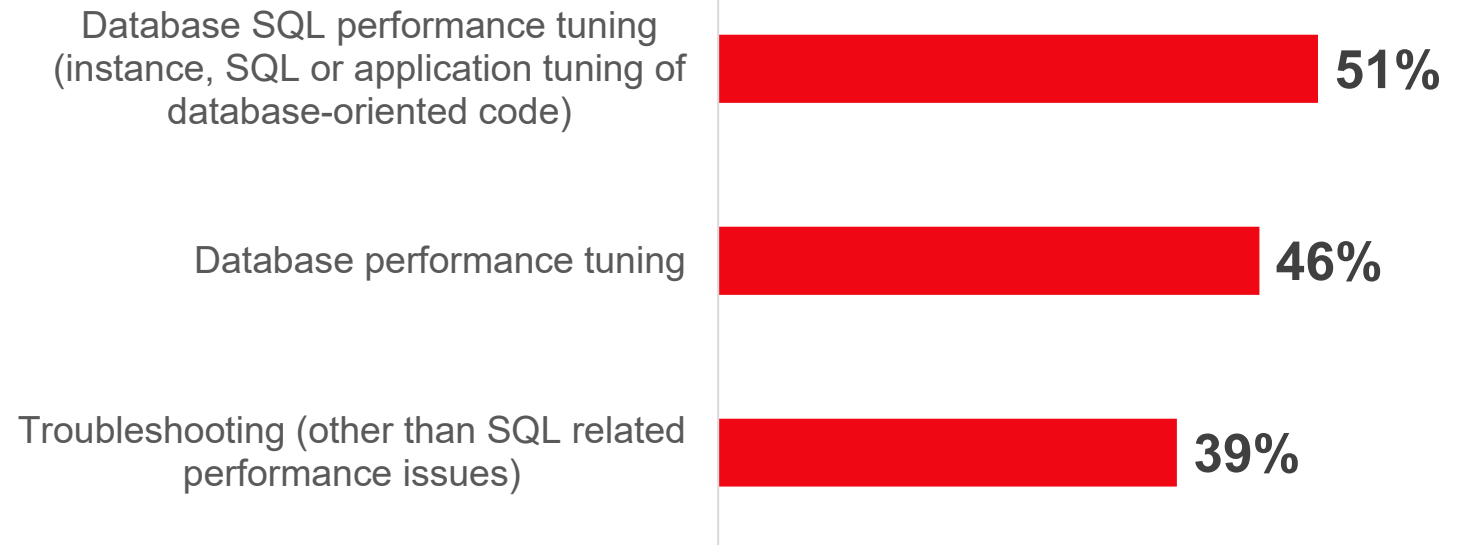


Performance Issues

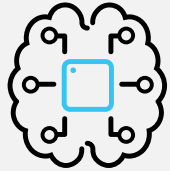


Impacted by database
performance issues
monthly or more often

Most time-consuming tasks



Skills Gap



52%

struggle to hire for database support for **AI/ML**



47%

struggle to hire for **data security**



38%

struggle to hire for **cloud database management**

Conclusion

The survey paints a clear picture

- 1 Oracle Database users are **dissatisfied with support quality, costs, and complexity**, and are actively seeking alternatives—including third-party support like Rimini Street.
- 2 The need for **better performance, modernization, cloud deployment and AI/ML integration** is driving organizations to diversify their database environments and invest in new skills.

Rimini Street

Rimini Street offers ultra-responsive support, cost savings, expertise in

- stability
- performance
- cloud
- security
- accelerating innovation