

Rimini Street Global Security Services

Proactive, intelligent services and solutions tailored to your security profile

Solution Overview

Cybersecurity is top of mind for businesses in every sector: 95% of CIOs expect threats to increase in volume and potentially impact their organizations.¹ But budget constraints and the shortage of talent make it challenging for organizations to maintain a consistent and proactive security posture. Vendor security patching, which requires regression testing and system downtime, is both labor- and time-intensive, forcing companies to delay security patch implementation and leave themselves exposed. It also impacts user productivity and business continuity. In addition, enterprises are typically compelled by vendors to upgrade — often without added business value — in order to maintain full support with access to security updates. The result? Enterprises either have a false sense of security² or they discover that their systems, applications, and networks are vulnerable.

Business Challenges

Many companies apply security patches only once a year — if at all — due to regression testing, downtime, and lack of resources. With the average half-life of vulnerabilities at fewer than 30 days, most cyberattacks occur before a security patch is released by the software vendor.³

According to the Aberdeen Group, issues associated with traditional vendor patching include both delayed patch availability, as well as limited scope — 42% of vulnerabilities are unpatched by vendors by the end of the year.⁴ Often there is also an increase in IT burden and cost. In fact, research reveals for a medium-size company with 100 database instances, the traditional vendor security-patching model has a median business cost of approximately \$4 million USD.

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Security-conscious organizations are compelled to empower security teams to make faster data-driven decisions that strengthen security — within budget and resource limitations. Rimini Street Global Security Services help simplify the development, deployment, and management of a holistic, layered approach to security across the entire infrastructure.

Key Features

Security Case Resolution

Rimini Street clients log security cases either online or directly with their assigned Primary Support Engineer (PSE). Rimini Street PSEs respond to critical Priority One (P1) issues within 10 minutes.

Security Advisory and Intelligence

Expert guidance identifies security risks and compliance risks for Oracle, SAP, IBM, and Microsoft enterprise applications and databases.

- **Strategic Advisory Services** improve security for applications, databases, and the supporting IT environment.
- **Security Alerts** provide rapid response communications of new threats, providing identification details and recommended mitigation.
- **Security Assessment** evaluates the security posture of enterprise software and provides guidance for improving processes and infrastructure.
- **Security Configuration Analysis** employs state-of-the-art security audit tools to help fine tune and optimize configurations to secure systems.
- **Strategic Security Roadmap** helps establish a security roadmap to minimize security gaps and work toward continually improving processes in alignment with the latest best practices.

Software Security Services and Solutions

A key element of a modern layered security approach is leveraging virtual patching to minimize the attack surface, block attacks, and detect known and unknown cybersecurity threats. Our solutions are not dependent on the most current software release. Rimini Street response time is typically 48 to 72 hours from the time a critical exploit is released for software vulnerabilities or a vendor security patch is published. Virtual patching technology provides faster time-to-protection through accelerated delivery of updates — without impacting productivity. Software security services and solutions such as Rimini Street Advanced Database Security enable rapid response and near-real-time protection for multiple database releases.

Rimini Street Global Security Services help clients implement a holistic, layered security model across the enterprise, complete with expert advisory services, consulting services, and solutions to reduce potential exposure. From tailored security vulnerability analysis reports to expert advice in the identification and selection of critical security controls and vendors, Rimini Street helps to proactively identify, prevent, and mitigate vulnerabilities to better secure the application environment. Our advisory security guidance and proactive intelligence services can help to prevent and mitigate vulnerabilities months and even years before they are discovered and resolved by vendor security patches.

“By combining virtual patching with real-time monitoring plus third-party support, we are more protected and better supported than ever before. - Ron Traub, Senior Operations Manager, Suburban Propane

Key Benefits

Strengthen IT Security Posture

- Address applications, firewalls, best practices, and more with a multilayered approach.
- Identify, prevent, and mitigate vulnerabilities to reduce potential exposure to cybersecurity threats.
- Respond to and remediate incidents faster with actionable security intelligence and resolution.

Align Security with Business Priorities

- Identify at-risk areas through tailored vulnerability assessments and reports.
- Rely on expert guidance for the right software security services, solutions, and vendors.
- Get guidance on security risks and compliance risks specifically for Oracle and SAP software.

Improve Security Program Economics

- Reduce the burden on the security team.
- Avoid costly security software upgrades.
- Conduct business with greater confidence in the IT security profile.

¹Market Snapshot: The Virtualization and Cloud Computing Technology Stack, Aberdeen Group, December 2015.

²Suburban Propane Success Story, 2017.

³Qualys Research, “The Laws of Vulnerabilities 2.0,” 2009.

⁴Aberdeen Group, “Beyond the Patch: Reducing the Risk of Database and Application Vulnerabilities,” October 2016; and Aberdeen Group, “Virtual Patching and Database Security: An Effective Compensating Control,” April 2013.

About Rimini Street, Inc.

Rimini Street, Inc. (Nasdaq: RMNI) is a global provider of enterprise software products and services, the leading third-party support provider for Oracle and SAP software products, and a Salesforce® partner. The company offers premium, ultra-responsive, and integrated application management and support services that enable enterprise software licensees to save significant costs, free up resources for innovation, and achieve better business outcomes. Global Fortune 500, midmarket, public sector, and other organizations from a broad range of industries rely on Rimini Street as their trusted enterprise software products and services provider.

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