

# Rimini Street Functional Support Services

Extend, optimize and enhance your ERP system — and innovate

## Solution Overview

Most enterprises know the importance of creating a sound business strategy and devoting time and resources to meet their objectives. But, with limited budget for strategic projects and unexpected IT issues resulting from costly upgrades, enterprises often have to make trade-offs to keep their ERP systems running efficiently.

Today, companies may struggle to get the maximum value from their ERP investments. Shifting to cloud and SaaS-based services is causing uncertainty and unclear roadmaps. For example, over 400 million lines of code need to be rewritten by SAP which could take between 4 to 6 years.<sup>1</sup> Moreover, enterprises face many challenges when moving workloads from internally deployed solutions to the cloud. These can range from difficulty finding skilled staff to oversee the move or the potential sticker shock over the price of moving to SaaS.<sup>2</sup> And when it comes to support, many enterprises are overpaying for functionality that they don't use.

## Rimini Street Functional Support Services

Rimini Street Functional Support Services fully understands these challenges and is committed to helping you overcome them. For example, it may make more sense in the near term to implement functionality that you already own but never implemented vs. a SaaS service. We provide guidance for optimizing your existing systems and for filling feature gaps to keep those systems running smoothly and seamlessly with more modern technology. And, unlike ERP vendors, we show you how to avoid overpaying for unneeded vendor-bundled software and take control of your road map.

<sup>1</sup> Ray Wang, "How to plan for SAP's S/4HANA," [zdnet.com](#), February 2015.

<sup>2</sup> Joe McKendrick, "Cloud computing sticker shock is now a monthly occurrence at many companies," [zdnet.com](#), May 2018.

## Key Capabilities

### ERP Feature Analysis

To find the best solutions, pricing, and contract terms for our clients, we research the cloud strategies of SAP and Oracle. We compare SAP Business Suite to Oracle 12c and get the details on software-as-a-service (SaaS) pricing and contract terms to help you make better decisions for your enterprise.

### Functional Planning and Optimization Analysis

We offer comprehensive analysis of ERP system functionality and all your licensed components. We determine where you are in your deployment and recommend specific steps to improve, automate or move to the cloud.

### Strategic Roadmapping

Rimini Street provides you with research on the latest vendor releases and roadmap guidance at no additional cost. In addition to optimizing your system's performance, our recommendations focus on reducing your total cost of ownership and increasing your return on investment.

When the time is right, we will assist with functional assessments of the software you already own to help maximize the value from your assets.

Our team is here to answer your questions and give you valuable advice. We serve as your trusted advisor when it comes to improving system performance and meeting your business objectives.

At Rimini Street, we know that understanding all the components of your ERP system can be daunting. Our Functional Support Services experts analyze all of the updates across Oracle and SAP releases in detail for you. Unlike some vendors, who direct you to bundled technology packages with software and services just to keep you current, we offer the clarity to help you determine what to choose and what may not be necessary. This helps you free up your IT staff time and reduce expenses, so you can focus on your strategic initiatives.

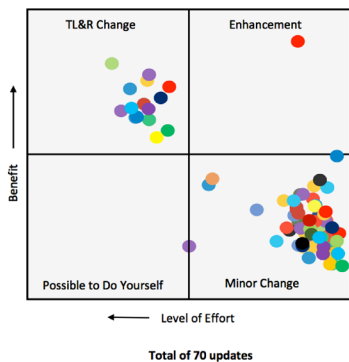


Figure 1:  
Oracle has not significantly enhanced the existing functionality of Oracle Financials in 12.2x. As the dot placements indicate, from 12.2 to 12.2.6 Oracle released 70 updates across various modules.

## Key Benefits

### Avoid Business Disruption

- Simplify the move to cloud-based models.
- Keep your ERP platforms stable by filling feature gaps for business-critical systems.

### Reduce Software Costs

- Avoid vendor-bundled software—purchase only the functionality you need.
- Identify the true costs of deploying SaaS.

### Optimize the Value and Lifespan of ERP Architecture

- Deploy automation, analytics and mobility without changing the core system.
- Avoid unnecessary upgrades or auto-renewals.

### Choose the Modern Technology That's Right for You

- Understand the benefits and limitations of Oracle 12c versus SAP HANA.
- Determine how SAP's cloud strategy and integration capabilities will impact your enterprise.

## Why Rimini Street

We deliver unparalleled support because our people are highly skilled engineers dedicated to ensuring that you receive exceptional value and customer service every day. Our premium third-party support services enable you to optimize existing enterprise software investments, extend current capabilities to leverage hybrid IT, and transform your business to a digital enterprise with help from intelligent and agile technology roadmaps.

### Worldwide Headquarters

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